DNBC*net* Web Platform
User Guide

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TECHNICAL REQUIREMENT

To access DNBCnet, you will need the appropriate operating systems (recommended: Windows 7, 10; Mac OS Mojave or above) on your computer.

For other technical support, please contact:

*Hotline: **+1 604 227 7007***
*Email :**customersupport@dnbcgroup.com***

INTRODUCTION

DNBC*net* Overview
DNBCnet is an **International Money Transfer Platform**. It provides you with a quick and convenient way to manage your account, making wire transfer anywhere you want. All you need to do is going to the website www.secure.dnbcnet.com from your computer. Everything you need will be on your computer.

1. Condition of usage

To use DNBC*net* and execute transactions, you need to at least:

- Have an activated current account registered with DNBC, it can either be a personal or a business account.
- Sign up with DNBC money transfer platform by applying on our website and using the username and password we sent you via your email address and SMS.
- You can apply for a DNBCnet account on both the official website and DNBCnet app on your mobile.

2. Registration

If you haven't registered with DNBC*net* yet and have not owned an active current account with us, open the app, Click on "**Haven't registered on DNBC*net* yet?**" button and this will lead you to our page to open an account.
Please follow the steps shown to you to create an account.
For personal account:
- There will be 4 simple steps for you to take. You will have yourself the personal account in no time.

Business account:
- There will be 4 steps to create a corporate account. The process of registering for this account is similar to the personal account's one but requires your enterprise information.

REGISTRATION PROCESS

01 Account Registration
Click the "Open an account" button on our website, select Personal Account tab or Business Account tab and fill in all the required information

02 Document Submission
Prepare Documents and Legal entity Documents. Our Relationship Manager will contact & support you in document processing

03 Short Remote Interview
A short remote interview will be arranged if necessary.

04 Account Approval
Once your account is approved, you can start transferring money

LOGIN PROCESS

1. Login process & First time login

Step 1: Go to the page www.secure.dnbcnet.com/login

Step 2: Enter your name and password to login.

Step 3: Verify with Twilio Authy 2-Factor Authentication.

In order to access DNBCnet, it is required to enter the code from the Twilio Authy App on your smartphone (or desktop). You can download and install the Authy App on your desktop for your login-verification. Otherwise, you can receive the OTP verification via SMS or call on the phone.

First-Time Login: Upon your initial login, after entering the one-time password provided to you, it is necessary to create a new password for security purposes.

Enter Username and Password

1

WELCOME TO DNBCnet

Your Trusted Partner in Your Digital Journey

Please select your Country

User name

Password

Forgot your Password?

SIGN IN

Haven't registered on DNBC*net* yet?

Verify with Twilio Authy 2-Factor Authentication

2

Enable Two-Factor Authentication

Please enter the verification code
sent to **+370 xxx-xxx-x17** to access your account

2 8 9 1 0 0

If you didn't reviceive a code! Resend

CANCEL   SIGN IN

Choose another method

Receive a call

First time login: Create new password

3

COR DULCE

Please enter your new password

New password

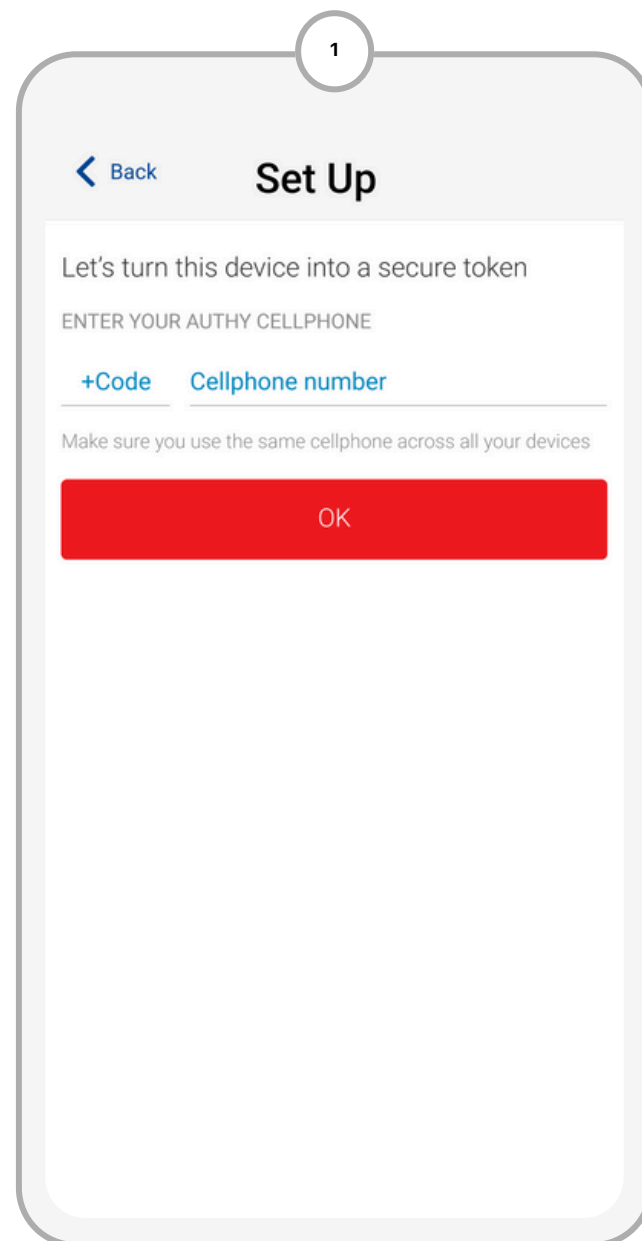Re-enter new password

CANCEL   SUBMIT

2. How to setup Authy app

DNBC recommends you log in to DNBCnet using the Authy app. After your first login, you can enable **Authy Two-Factor Authentication** and use it as a soft token to input the verification code. Here is your guide to installing the Authy app.

> **Step 1** : Download the Authy App from Apple Store or Google Play Store
>
> **Step 2** : Set up the app following the instructions below.

Choose a method of verification	**Enter your phone and email address**	**Input OTP code**	**Scan the QR Code on DNBCnet website**
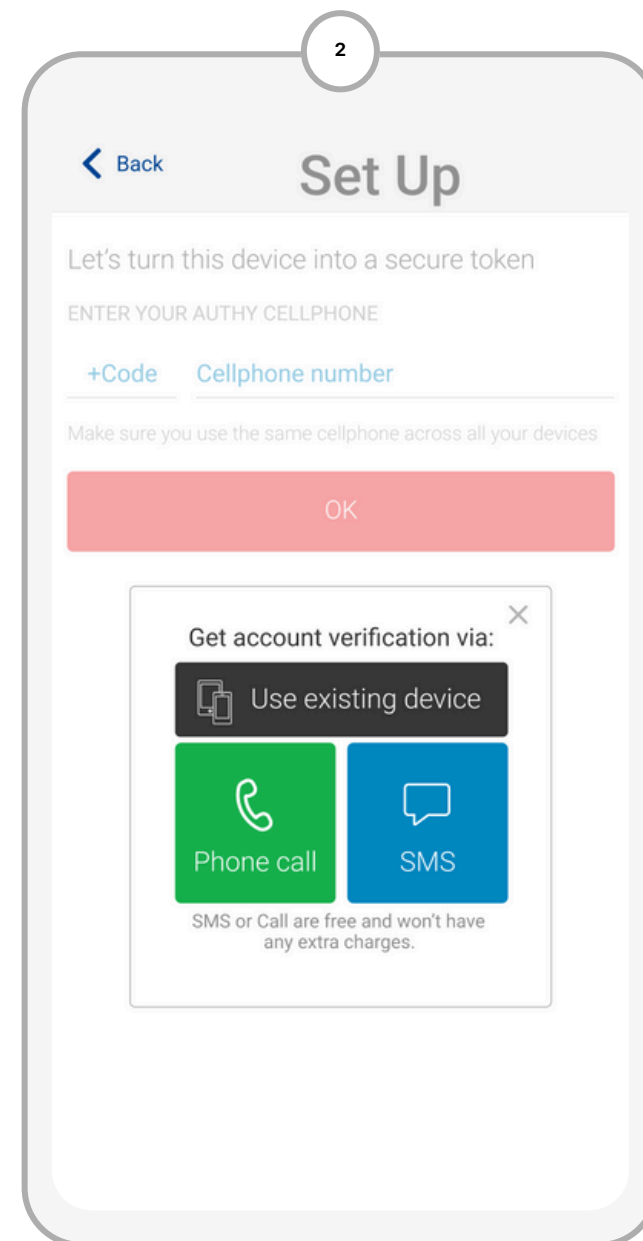
Choose a method of verification

1

< Back   Set Up

Let's turn this device into a secure token

ENTER YOUR AUTHY CELLPHONE

+Code   Cellphone number

Make sure you use the same cellphone across all your devices

OK

Enter your phone and email address

2

< Back   Set Up

Let's turn this device into a secure token

ENTER YOUR AUTHY CELLPHONE

+Code   Cellphone number

Make sure you use the same cellphone across all your devices

OK

Get account verification via: ×

Use existing device

Phone call   SMS

SMS or Call are free and won't have any extra charges.

Input OTP code

3

< Back   Set Up

Let's turn this device into a secure token

ENTER YOUR AUTHY CELLPHONE

+Co...

Enter your registration code: ×

Registration Code

Code can only be used once

Scan the QR Code on DNBCnet website

4

Cancel   Add account

Scan the QR Code on the website where you are enabling 2FA.

Scan QR Code

3. Forgot Password

In case of forgetting your password, you can request support for resetting the password.

Step 1: Click "**Forgot your Password?**" at the menu.
Step 2: Enter your Username, registered phone number and email address. Then, click "**CONFIRM**".
Step 3: We will send you an email to confirm your request, and it is being processed. Please check your email after **CONFIRM**.

Step 4: When your request get approved, we will send you the new password through email.
Step 5: Login with your new password. Then, create a new password.

Click "Forgot your Password?"

① 1

DNBC
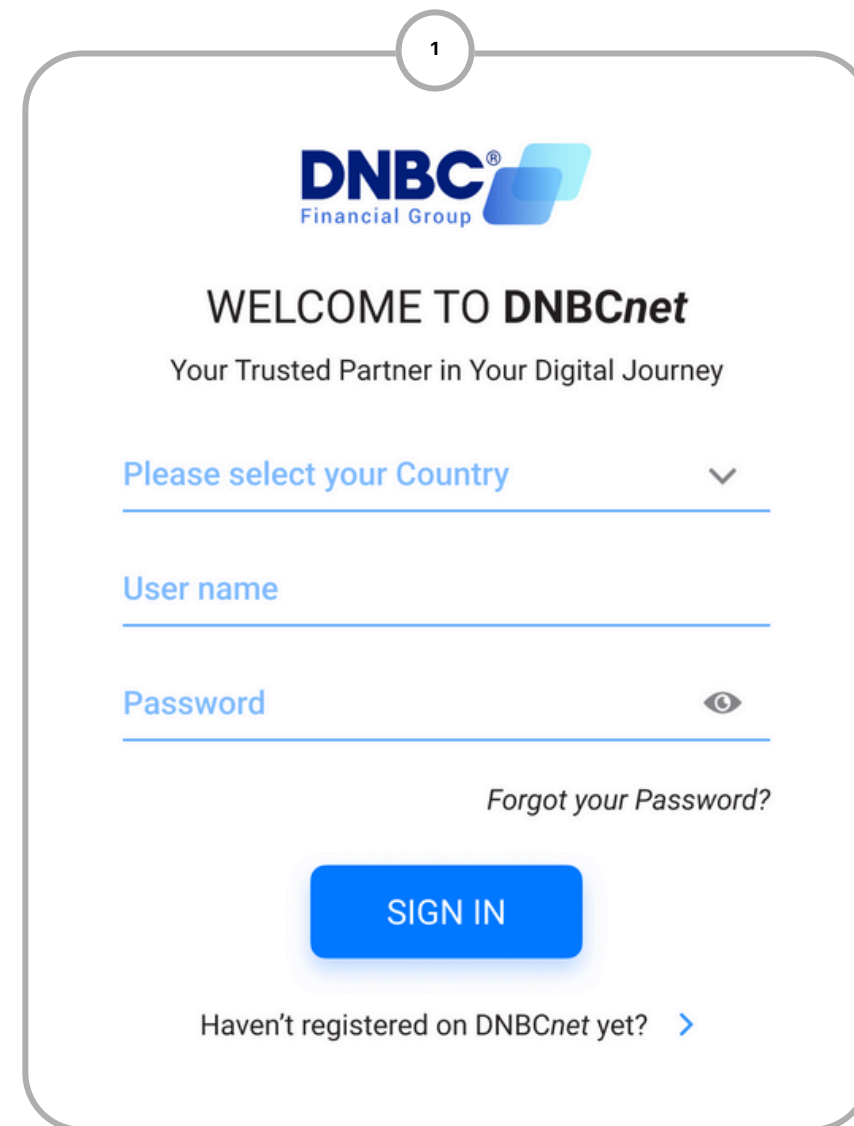Financial Group

WELCOME TO **DNBC*net***

Your Trusted Partner in Your Digital Journey

Please select your Country ⌄

User name

Password 👁

Forgot your Password?

SIGN IN

Haven't registered on DNBC*net* yet? ›
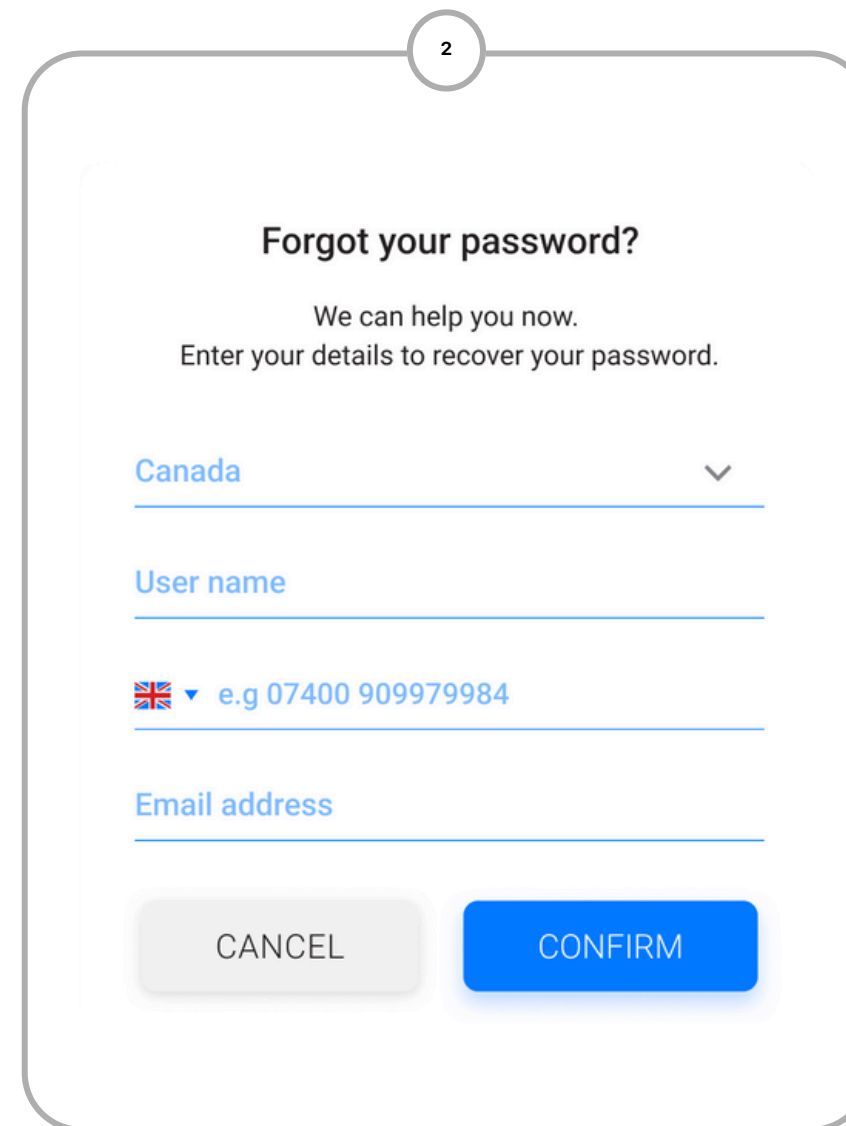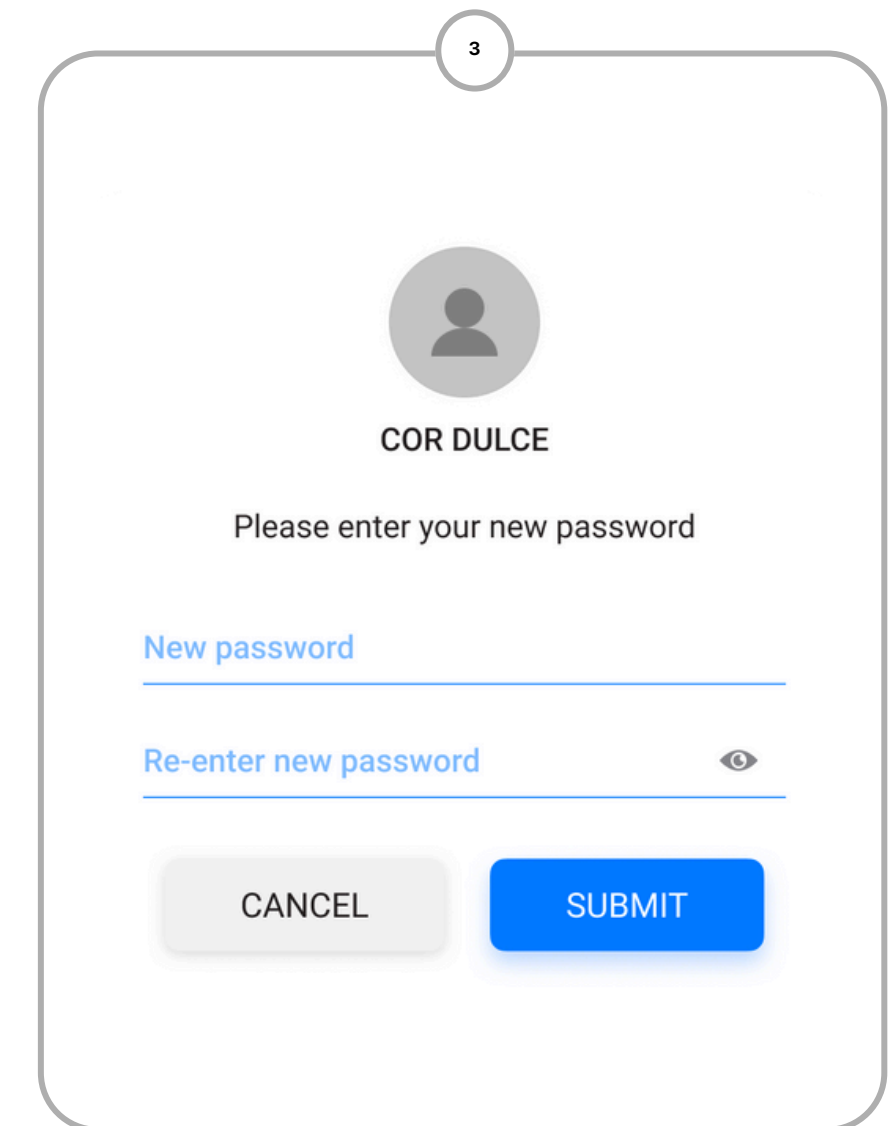
Enter your information, then click "CONFIRM"

② 2

Forgot your password?

We can help you now.
Enter your details to recover your password.

Canada ⌄

User name

🇬🇧 ▾ e.g 07400 909979984

Email address

CANCEL   CONFIRM

Create a new password

③ 3

👤

COR DULCE

Please enter your new password

New password

Re-enter new password 👁

CANCEL   SUBMIT

D ACCOUNT MANAGEMENT

1. Favorite Function

The Quick Access function is your shortcut hub, designed to make money transfers faster and more convenient. You can organize your most-used features by starring your favorite functions, which automatically appear at the top of your menu. The feature includes essential money transferring tools like Internal Transfer, Transfer history, and Card list as default options. Need more shortcuts? Simply click "Favorite functions setting" to customize your menu with additional features like Transaction history, E-Statements, Top up, Withdraw....

How to customize the favorite function for quick access:

- Go to "Favorite functions setting" to enter the "Quick Access" function
- Choose the function you want for quick access.
- Press "Save"
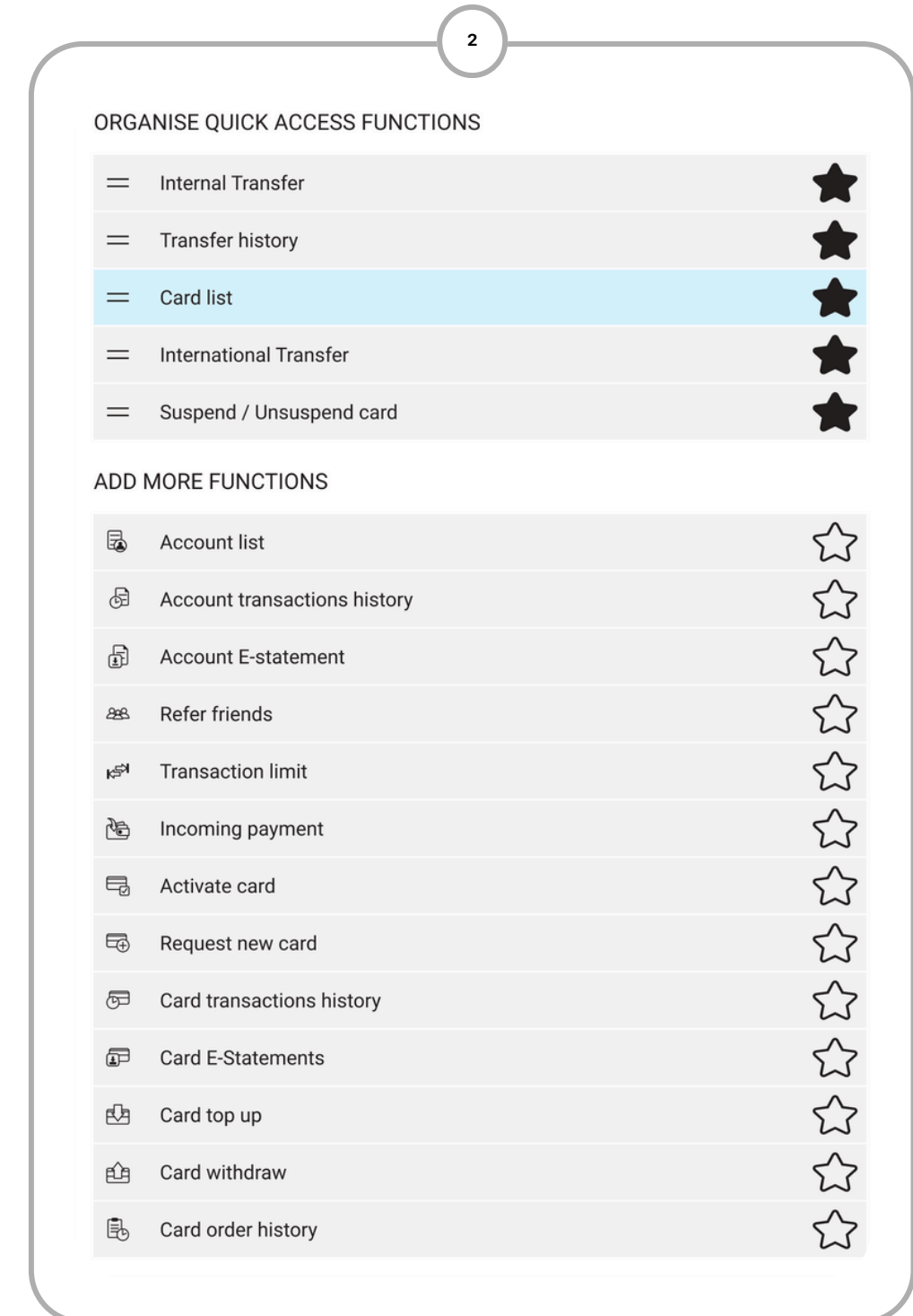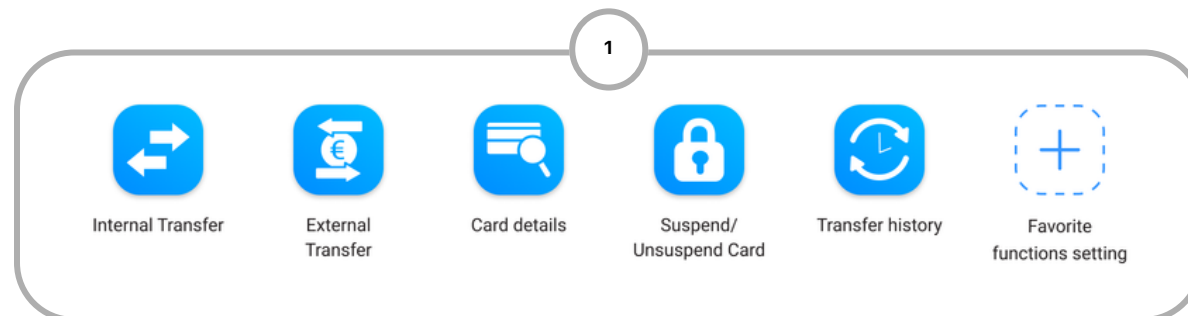
2. Account List & Details

The account details is where you can manage all of your DNBC current accounts, including your accounts in different currencies.

Manage account details

- On the left menu, choose "Account list".
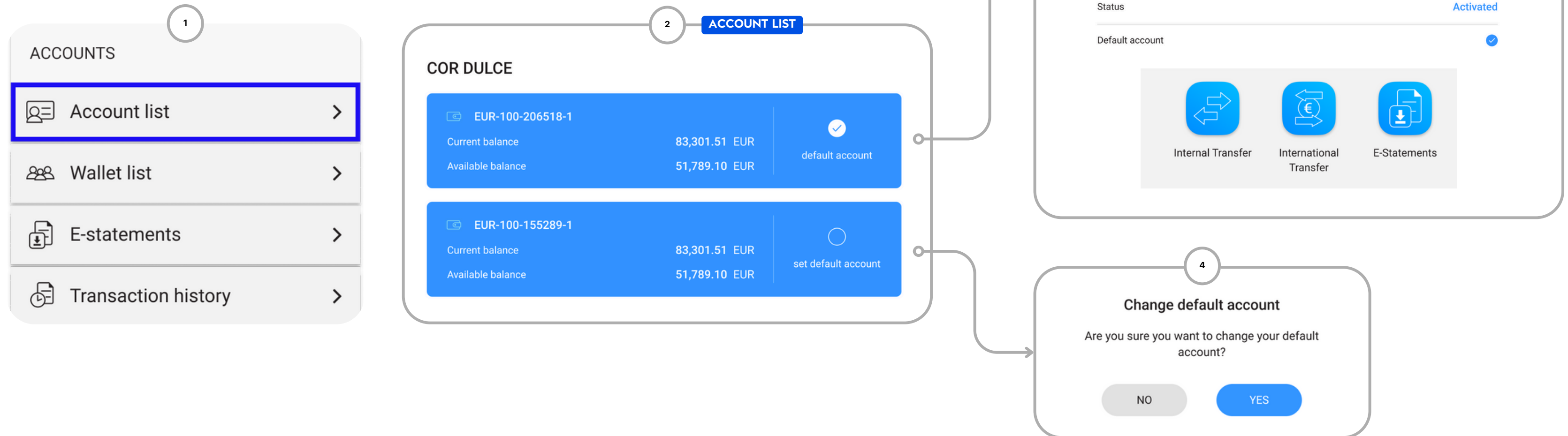- All your accounts will be shown in here, please choose the account you want to track in details.
- When you click on any account from your "Account list", all information of the account will be displayed such as client type, account number, available balance. You can also download PDF export from your current account.
- You can instantly view **E-Statement**, **Transfer money** right from the account detail page.

Setting default account

- When you are in the "**Account list**", you can set any of your accounts as default by clicking on the **radio button** on the right hand side of the account. Default account can provide you with many convenient features: You can quickly check the default account balance on the menu homesreen.

ACCOUNT DETAIL

HYPERTECH CO., LTD

EUR-100-206518-1 ⌄   ⤓ Export PDF

Account holder	HYPERTECH CO., LTD
Account number	100-206518-1
IBAN number	LT19327000100256180
Current balance	420,000,000.00 EUR
Available balance	420,000,000.00 EUR
Last debit date	30 May, 2024
Last credit date	15 May, 2024
Status	Activated
Default account	✓

Internal Transfer   International Transfer   E-Statements

ACCOUNTS

Account list	>
Wallet list	>
E-statements	>
Transaction history	>

ACCOUNT LIST

COR DULCE

EUR-100-206518-1
Current balance   83,301.51 EUR
Available balance   51,789.10 EUR   ✓ default account

EUR-100-155289-1
Current balance   83,301.51 EUR
Available balance   51,789.10 EUR   ◯ set default account

Change default account

Are you sure you want to change your default account?

NO   YES

3. E-statements

Clients can download E-statements from DNBCnet for your convenience. You can export E-statements of your transactions for a month or several months.

      Step 1: Select "E-Statements" on the left menu.

One month

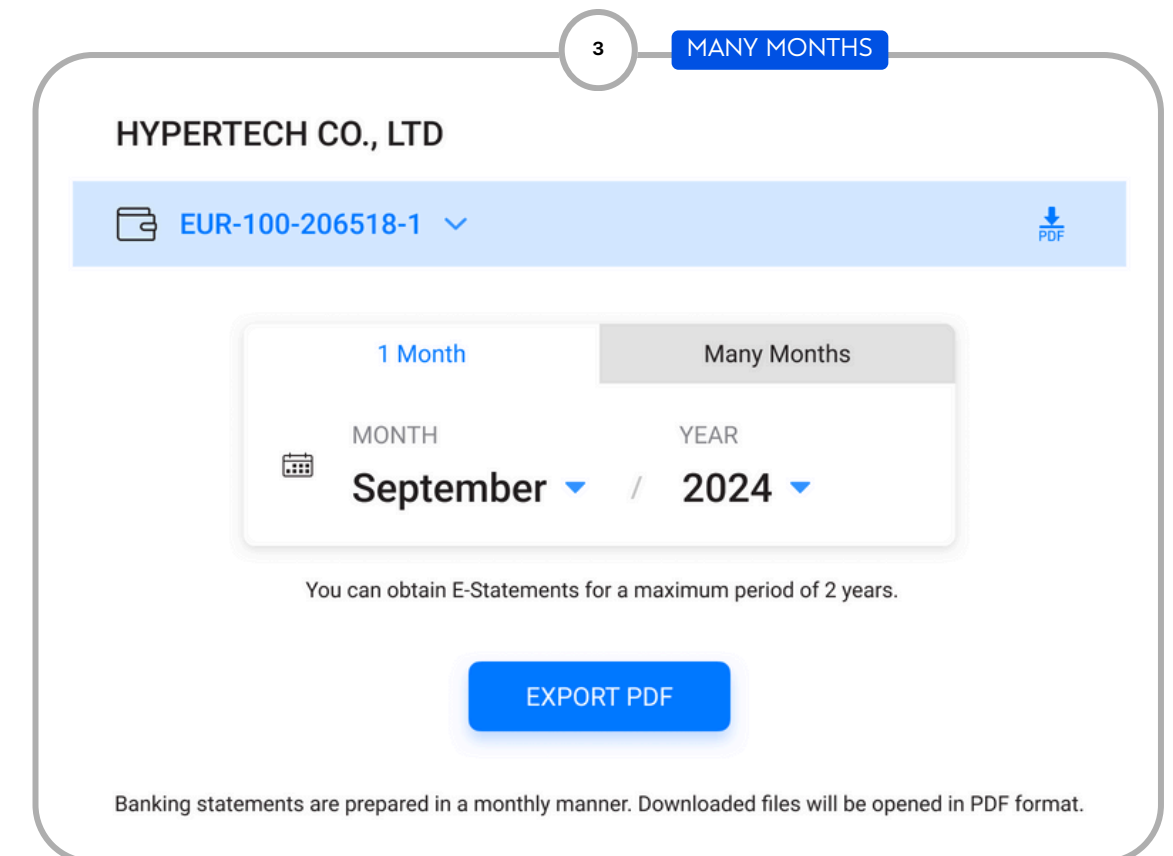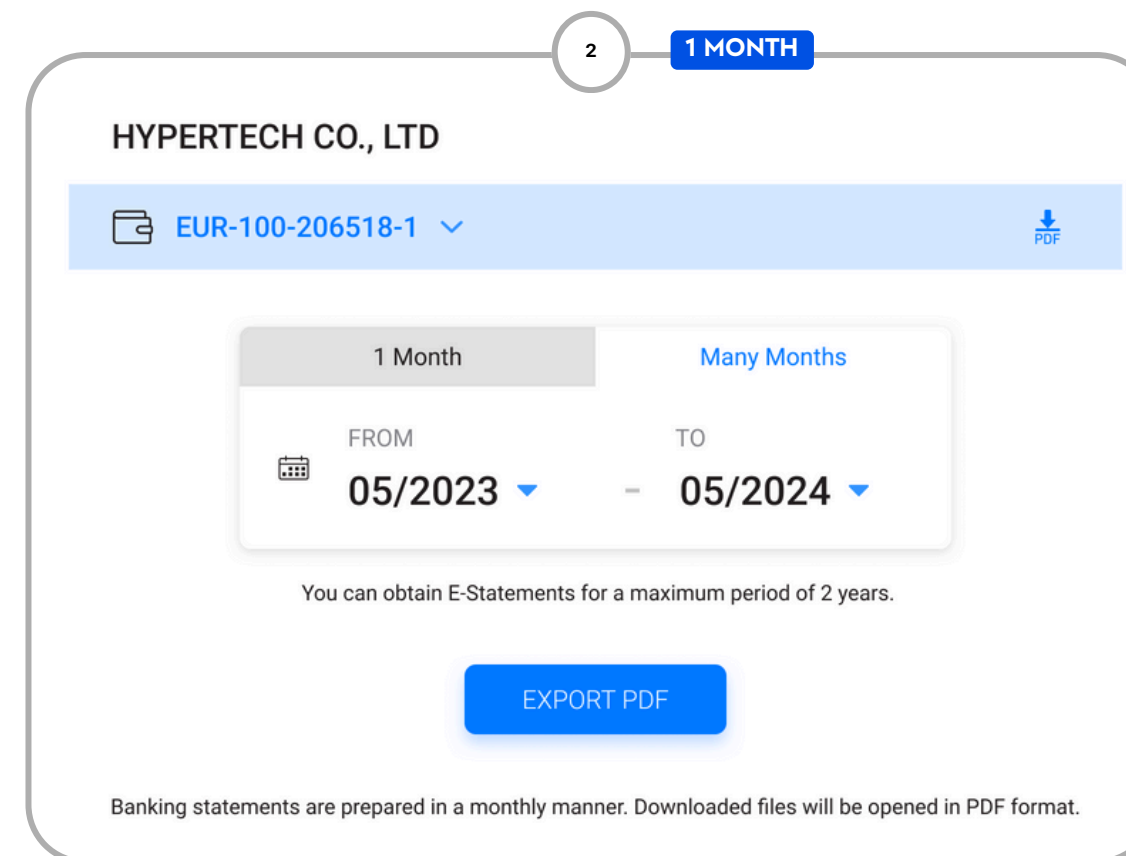   **Step 2**: Choose the "Month" section and choose the account that you want to export E-statements.

      Step 3: Select a specific month to export your E-statements. Then, click

Many months

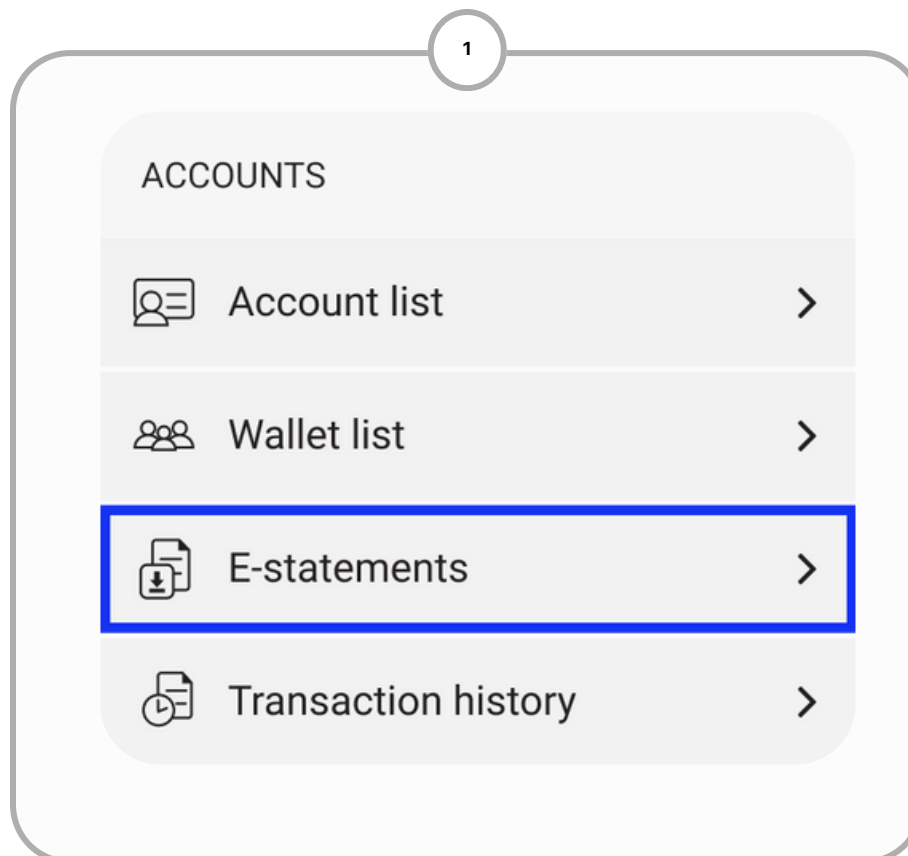   **Step 2**: Choose the "Many Months" section and choose the account that you want to export E-statements.

      Step 3: Select a specific month to export your **E-statements**. Then, click **EXPORT PDF**

4. Transaction History

Transaction history is where you can track both incoming and outgoing transactions. Select an account you want to track, select the date and DNBCnet will process.

      Step 1 : Select the period of time you want to track.

      Step 2 : Transactions within the selected time period will be displayed.

      Step 3 : Select a transaction to see all of the details.

1

SELECT TIME

HYPERTECH CO., LTD

TRANSACTION HISTORY		Export PDF

From : 01 May, 2024   To : 31 May, 2024   Submit

All   Credit   Debit

Opening Balance	Closing Balance
0.00 EUR	28,915.09 EUR

Travel bill payments   - 2,000.05 EUR
15 May, 2021   Saved ▶

Travel bill payments   - 2,000.05 EUR
15 May, 2021   Need update ▶

Travel bill payments   - 2,000.05 EUR
15 May, 2021   Saved ▶

CLICK ON TRANSACTION

2   **TRANSACTION DETAIL**

Client	Cor Dulce
Account number	100-206518-1
Date	30 May, 2024
Amount	420,000,000.00 EUR
From	Cor Dulce
From Account number	100-206328-1
Last credit date	15 May, 2024
Credit / Debit	Credit
Description	Deposit

3   **EXPORT PDF**

DNBC Financial Group

DNBC Financial Canada Limited
Account Statement

Current Date: 2024-11-12 20:39 UTC-08:00

Account Holder's Name		
Sample LTD	Account Number	978-100-00028-1
Vietnam, Vietnam, Vietnam, Vietnam	Account Type	Corporate Account
Issue Date		
2023-07-15		
Statement Date	Statement Current Balance	17,692.53 EUR
From 2024-04-01 To 2024-11-12	Available Balance*	17,282.53 EUR

NOTE: Customers can ONLY USE the amount recorded in AVAILABLE BALANCE* because a reservation of 0.00 EUR will be kept as collateral for securing your account.

Today's Balance*	Available Balance*
17,692.53	17,282.53

Post Date	Description of Transaction	Debit Amount (EUR)	Credit Amount (EUR)	Current Balance (EUR)
	OPENING BALANCE			18,059.53
2024-04-07	Account monthly maintenance fee 04/2024	2.00		18,057.53
2024-05-10	Account monthly maintenance fee 05/2024	2.00		18,055.53
2024-06-01	Account monthly maintenance fee 06/2024	2.00		18,053.53
2024-06-30	Account monthly maintenance fee 07/2024	2.00		18,051.53

5. Transfer History

To filter your Transfer History, please follow these steps:

Step 1 : Click on "Transfer history", a list of transactions will be displayed.

Step 2 : Click on the filter button to search for: Time, Type, Account, Currency

Step 3 : A list of transactions that match your search criteria will be displayed.

Step 4 : Choose the transaction you want to check detail.

FILTER BUTTON

Filters ▲

① TRANSFER HISTORY LIST

Total: 155 record(s)

Filters ▾

| All | Processed | In-process | Rejected |

DATE	TYPE	AMOUNT	PAY FROM ACCOUNT	PAY TO ACCOUNT	STATUS
30 May, 2024	Internal Transfer	1,505.28 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	Pending
29 May, 2024	Wire Transfer	150,500.28 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	Send Failed
28 May, 2024	Internal Transfer	50.15 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	In Process
27 May, 2024	Internal Transfer	155.00 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	Authorized
26 May, 2024	Wire Transfer	999,999,999.99 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	In Process
25 May, 2024	Internal Transfer	15.11 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	In Process
24 May, 2024	Wire Transfer	1,000.55 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	Pending
23 May, 2024	Internal Transfer	999,999.00 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	Authorized
22 May, 2024	Wire Transfer	150,500.28 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	Send Failed
21 May, 2024	Internal Transfer	50.15 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	In Process
20 May, 2024	Internal Transfer	1,505.28 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	Pending
19 May, 2024	Wire Transfer	150,500.28 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	Send Failed
18 May, 2024	Internal Transfer	50.15 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	In Process
15 May, 2024	Wire Transfer	155.00 EUR	Vu Le EUR-100-826489-1	Thomas Lee Anthony 37505678986501231155	Authorized
14 May, 2024	Wire Transfer	999,999,999.99 EUR	Vu Le EUR-100-826489-1	Cor Dulce AT4832000253897800012345864	In Process

② TRANSFER HISTORY DETAIL

TRANSFER INFORMATION

Payment number	1505
Status	PENDING (waiting for approval)
Value date	15 May, 2021
Payment date	13 May, 2021
Transfer type	Transfer to other local EU bank
From account	EUR-100-050842-1 - Cor Dulce
Amount	420,000,000.00 EUR
Details of Charges	Charges are shared (SHA)
Message to Beneficiary	Bill payment
Payment reason	Bill payment
Supporting Documents	No documents uploaded
OTP Method	SMS

CHARGES

Processing Fees	Standard D+2 (25 EUR + 0.25%)
Total Charges	10,500.00 EUR
Amount to be debited (Ordering account)	25,500.00 EUR
Amount to be credited	15,000.00 EUR

③ FILTER WINDOWS

📅 From : **01 May, 2021** ▾ | To : **31 May, 2021** ▾

Type	**Internal Transfer**	**Wire Transfer**
	Top up	**Withdraw**

From account **EUR-100-206518-1 - Cor Dulce** ⌄

To account **All account** ⌄

Currency **€ - Euro**   **$ - Dollar**

CLEAR ALL   FIND

6. Incoming Payment

You can check the money that came into your account by this feature.

> **Step 1** : Select "Incoming payment" , then select the account you want to track.
> **Step 2 :** Click on the filter button to search for: Time, Type, Pay from and to, Currency
> **Step 3 :** A list of transactions that match your search criteria will be displayed.
> **Step 4 :** Choose the transaction you want to check detail.

FILTER BUTTON

Filters

1 INCOMING PAYMENT LIST

EUR-100-206518-1

Total: 155 record(s)

Filters

DATE	AMOUNT	PAY FROM ACCOUNT	PAY TO ACCOUNT	STATUS	PAYMENT ORDER
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Processed	Saved
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update
15 May 2021	1,505.28 EUR	Robert Cooper Lee Bevan EUR-100-826489-1	Cole Doyce AT483200025389780015052891	Successfully Processed	Need update

1 2 3

2 INCOMING PAYMENT DETAIL

INCOMING PAYMENT DETAILS

Incoming Payment	#1505
Value Payment	15 May, 2021
Import Payment	13 May, 2021 - 15:05
Transfer To	EUR-100-323808-2
Beneficiary Name	Cole Doyce
Incoming Payment	420,000,000.00 EUR
Status	Successfully Processed

3 FILTER WINDOWS

From : 01 May, 2021   To : 31 May, 2021

Type	Internal Transfer	Wire Transfer
	Withdraw	

Pay from   EUR-100-206518-1 - Cole Doyce

Pay to   All account

Currency   € - Euro $ - Dollar

CLEAR ALL   FIND

1. Internal Transfer

Internal Transfer lets you quickly transfer money to any beneficiary within the DNBC network. You can also use this function to transfer money between your account balances.

> **Step 1**: Click on"Internal Transfer."
>
> **Step 2**: Choose an account to transfer from and a beneficiary account. If the recipient is new, select "New Beneficiary" and fill in the details.
>
> **Step 3:** Enter the transfer amount and currency. Choose the OTP method: Email or Phone. Confirm with an OTP sent to your email or phone.

2. International Transfer

International Transfer lets you quickly send money to beneficiaries at other banks worldwide. Transfers are processed using either the SWIFT or SEPA method, with recipients typically receiving funds within 1 to 3 days.

Step 1: Select "International Transfer."

Step 2: Choose an account to transfer from and a beneficiary account. If the recipient is new, select "New Beneficiary" and fill in the details.

Step 3: Enter the transfer amount and currency. Choose the OTP method: Email or Phone. Confirm with an OTP sent to your email or phone.

Screen 1 — Input

1 Input — **2** Confirm — **3** Verify — **4** Result

ORDERING ACCOUNT DETAILS

From account — EUR-100-206518-1 · Cole Doyce
Current balance — 20,155.28 EUR
Available balance — 15,058.20 EUR

TRANSFER DETAILS

Amount — 0.00 — EUR
Processing time — Standard D+2 (25 EUR + 0.25%)
Value date — 15 May, 2021

BENEFICIARY DETAILS

Beneficiary — New beneficiary
Type — Personal | Corporate
Full name — First name — Last name
Statement name — Hypertech Co., ltd
Country / State — Choose country — State
City — Vilnius
Post code (Optional) — 15528
Address — Lvovo str. 25, Mažoji bure, 15th floor, LT-09320, Vilnius, Lithuania
Beneficiary phone — +07400 909979984
Message — Please enter your message
Payment reason — Please enter your payment reason

Screen 2 — Confirm

1 Input ✓ — **2** Confirm — **3** Verify — **4** Result

ORDERING ACCOUNT DETAILS

From account — EUR-100-206518-1
Account name — Cole Doyce
Current balance — 420,000,000.00 EUR
Available balance — 155,000.00 EUR

TRANSFER DETAILS

Amount — 155,000.00 EUR
Details of Charges — Charges are shared (SHA)
Value date — 15 May, 2021

BENEFICIARY DETAILS

Type — Personal
Full name — Thomas Lee Anthony
Statement name — Hypertech Co., ltd
Address — 123 Lvolvo, 13th floor
Beneficiary phone — +43664896532
Message — Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. Lorem Ips
Payment reason — Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. Lorem Ips
Supporting documents —
1. eBancoBankingApp_20241010_285105.gif
2. eBancoBankingApp_20241010_285105.jpg
3. eBancoBankingApp_20241010_285105.png
4. eBancoBankingApp_20241010_285105.pdf
5. eBancoBankingApp-dmo_20241010_285105.png

IBAN — CY21002001950000357001234567
SWIFT / BIC — RLNWATWWIKXX
Bank number — 15528
Bank name — Barclays UK

Screen 3 — Verify

1 Input ✓ — **2** Confirm ✓ — **3** Verify — **4** Result

ORDERING ACCOUNT DETAILS

From account — EUR-100-206518-1
Account name — Cole Doyce
Current balance — 420,000,000.00 EUR
Available balance — 155,000.00 EUR

TRANSFER DETAILS

Amount — 155,000.00 EUR
Details of Charges — Charges are shared (SHA)
Value date — 15 May, 2021

BENEFICIARY DETAILS

Type — Personal
Full name — Thomas Lee Anthony
Statement name — Hypertech Co., ltd
Address — 123 Lvolvo, 13th floor
Beneficiary phone — +43664896532
Message — Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. Lorem Ips
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Supporting documents —
1. eBancoBankingApp_20241010_285105.gif
2. eBancoBankingApp_20241010_285105.jpg
3. eBancoBankingApp_20241010_285105.png
4. eBancoBankingApp_20241010_285105.pdf
5. eBancoBankingApp-dmo_20241010_285105.png

IBAN — CY21002001950000357001234567

Screen 4 — Result

1 Input ✓ — **2** Confirm ✓ — **3** Verify ✓ — **4** Result

Your REQUESTED for International Transfer is completed!

ORDERING ACCOUNT DETAILS

From account — EUR-100-206518-1
Account name — Cole Doyce
Current balance — 420,000,000.00 EUR
Available balance — 155,000.00 EUR

TRANSFER DETAILS

Amount — 155,000.00 EUR
Details of Charges — Charges are shared (SHA)
Value date — 15 May, 2021

BENEFICIARY DETAILS

Type — Personal
Full name — Thomas Lee Anthony
Statement name — Hypertech Co., ltd
Address — 123 Lvolvo, 13th floor
Beneficiary phone — +43664896532
Message — Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. Lorem Ips
Payment reason — Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. Lorem Ips
Supporting documents —
1. eBancoBankingApp_20241010_285105.gif
2. eBancoBankingApp_20241010_285105.jpg
3. eBancoBankingApp_20241010_285105.png
4. eBancoBankingApp_20241010_285105.pdf
5. eBancoBankingApp-dmo_20241010_285105.png

3. Transaction Limit

"Transaction limit" refers to the maximum amount of money you can transfer in a single day. To request a modification of your transaction limit on DNBCnet, follow these steps:

Step 1: Select ⟨🖥 Transaction limit setup ›⟩ from the menu.

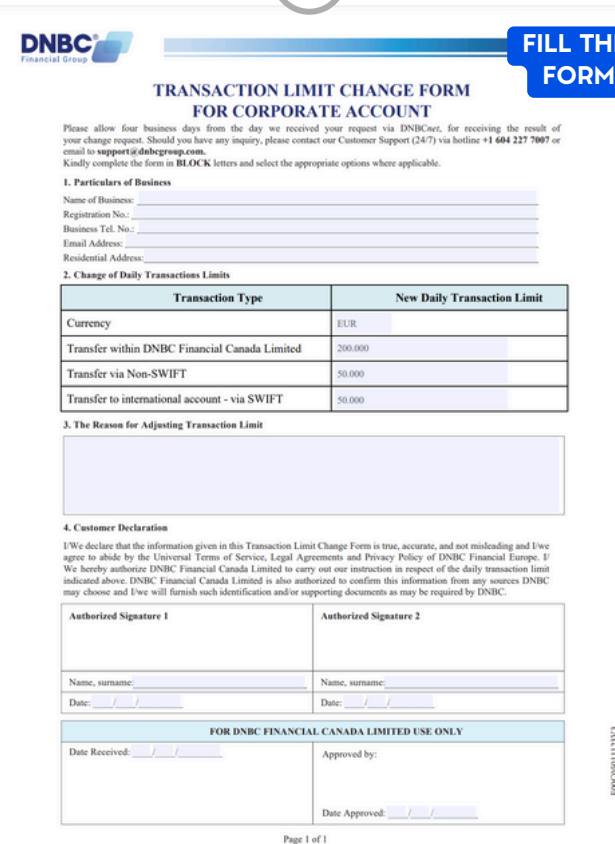**Step 2**: Enter your desired transfer limit in the New Limit column.

Step 3: During this process, you need to complete the Transaction Limit Change Form, which is available for download in the Transaction Limit Documents section.

Step 4: Download the form, fill it out, scan it, and then re-upload it. You are allowed to change the transaction limit once per account upon your request.

4. Beneficiary List

The Beneficiary function in the DNBC Internet money transfer app lets you manage and access your list of saved recipients effortlessly. Add new beneficiaries or search through your existing contacts to speed up transactions. Organize and store beneficiary details, such as names and bank accounts, for quick and secure transfers within or outside the DNBC network. This feature simplifies money transfers, ensuring your payment process is efficient and hassle-free.

How to add new beneficiary accounts?

- Choose: Add New Beneficiary
- Enter the required information
- Press: Create button

How to edit beneficiary?

- Swift from right to left
- Choose the pen icon
- Edit the information
- Press: Save button

How to delete beneficiary?

- Swift from right to left
- Choose the pen icon
- Press delete button on the top right corner of the screen

BENEFICIARY LIST

Total: 5 record(s)   Search   Search   Add new

All   DNBC Network   SWIFT

BENEFICIARY NAME	TYPE	ACCOUNT INFORMATION	ACTION
Arlene McCoy	SWIFT	AT483200025389780012345864 Fleischmarkt 20, 1010 Vienna, Austria	Edit Delete
Savannah Nguyen	DNBC Network	100-651663-2	Edit Delete
Jacob Jones	DNBC Network	100-651663-2	Edit Delete
Guy Hawkins	SWIFT	AT483200025389780012345864 Fleischmarkt 20, 1010 Vienna, Austria	Edit Delete
Eleanor Pena	SWIFT	AT483200025389780012345864 Fleischmarkt 20, 1010 Vienna, Austria	Edit Delete

1

NEW/EDIT BENEFICIARY (DNBC NETWORK)

Type   DNBC Network   SWIFT

BENEFICIARY INFORMATION

Account number   CY21002001950000357001234567

Beneficiary name   Cole Doyce

Memorable name   Flores, Juanita

NEW/EDIT BENEFICIARY (SWIFT)

Type   DNBC Network   SWIFT

BENEFICIARY INFORMATION

Beneficiary's type   Personal   Business

Full name   First name   Last name

Statement name   Hypertech Co., ltd

Country / State   Choose country   State

City   Vilnius

Post code (Optional)   15528

Address 1   Lvovo str. 25, Mažoji bure, 15th floor, LT-09320, Vilnius, Lithuania

Address 2   Lvovo str. 25, Mažoji bure, 15th floor, LT-09320, Vilnius, Lithuania

Beneficiary phone   07400 909979984

IBAN   CY21002001950000357001234567

SWIFT / BIC   DSFELT21XXX

Bank number   28915051

Bank name   Barclays UK

Bank address   48 Regent street

London

GLOBAL WALLET - ACCOUNT MANAGEMENT

DNBC Global Wallet is a wallet that makes cross-border payments accessible to businesses. It enables fast, cost-effective domestic and international transactions. With DNBC Global Wallet, a premium add-on to Business Plus, you'll enjoy the benefits of multi-currency management, domestic transfers, and multiple IBANs.

Benefit of Global Wallet:

- Global Account creation with IBAN
- 20+ currencies (USD included)
- Multiple transfer methods supported
- Competitive FX Exchange offered
- And much more...

1. Wallet - Request New Global Wallet

If you haven't opened a Global Wallet yet, you'll be presented with a Global Wallet Introduction. This will offer you a brief overview of its benefits, registration process, and security features when you decide to create a Global Wallet.

On the Wallet Introduction page, you can learn more about the Global Wallet by clicking the **Discover More** button. This will take you to a page filled with comprehensive information about the Global Wallet.

Once you've grasped the concept and are ready to open a Global Wallet, simply click on the **OPEN A DNBC GLOBAL WALLET** button. A popup will then appear, providing you with clear, step-by-step instructions to successfully set up your Global Wallet.

Once you have reviewed all the instructions, you can select your DNBC Account to create a Global Wallet. To do this, simply click on the name of your DNBC Account to request a new Global Wallet. After confirming your selection, click **CONFIRM** to submit your request to DNBC.

2. Wallet - Global Wallet List & Detail

Once you have created wallets, clicking on the Wallet list in the left menu will display them on your dashboard, showcasing essential details such as name, balance, and currency. For more in-depth information, simply click on DETAILS . You also have the option to designate any of your wallets as the default. Having a default wallet offers you a range of convenient features.

SET DEFAULT

2

Change default wallet?

You're about to set [Wallet Name] as your new default wallet. This will be used for all future transactions unless specified otherwise.

CLOSE   MAKE DEFAULT

1 **GLOBAL WALLET LIST**

Create   Default account ✓
Cole Doyce COMPANY #1   SEND REQUEST

Suspended   Set default ○
Cole Doyce COMPANY #1   SEND REQUEST

Submitted   Set default ◉
Cole Doyce COMPANY #1

Active   Set default ○
Cole Doyce COMPANY #1
100,293,444.17 USD ▾   DETAILS

Action required   Set default ○
Cole Doyce COMPANY #2

VIEW DETAIL

3 **GLOBAL WALLET DETAIL**

Account Balance
74,566,506.85 USD
Reserved Balance: 0 USD   CONVERT   NEW TRANSFER

CURRENCY	GLOBAL ACCOUNTS	AVAILABLE BALANCE		
AUD Australia Dollar	5 active	10,454,467.32AUD	Send AUD	Convert AUD
JYP Japnaese Yen	3 active	10,454,467.32JYP	Send JYP	Convert JYP
HKD Hong Kong Dollar	4 active	10,454,467.32HKD	Send HKD	Convert HKD
USD United States Dollar	5 active	10,454,467.32USD	Send USD	Convert USD
JYP Japnaese Yen	3 active	10,454,467.32JYP	Send JYP	Convert JYP
HKD Hong Kong Dollar	4 active	10,454,467.32HKD	Send HKD	Convert HKD
AUD Australia Dollar	5 active	10,454,467.32AUD	Send AUD	Convert AUD
JYP Japnaese Yen	3 active	10,454,467.32JYP	Send JYP	Convert JYP

Total 123 items |◀ ◀ 1 / 5 ▶ ▶|

Transfer   Conversion   Add Funds   Global Account   Recipient   Transaction History

3. Wallet - Transaction History List & Detail

To access your Transaction History, click on the menu `🔲 Wallet transaction History >` . Your default
Wallet will display the Transaction History List. To switch wallets, select the desired one. Use the
Filter tab to refine your search by:

- Using the Search bar
- Selecting a time range
- Choosing a Transaction Type
- Selecting a Currency

Click on any transaction in the list to view its details.

FILTER

FILTER WINDOWS

🔍 Search anything...   Search

SEARCH BAR

📅 From : 01 May, 2021 ▾ | To : 31 May, 2021 ▾

Type [All type] [Payout] [Conversion] [Deposit]

[Transfer] [Charge]   **TRANSACTION TYPE**

Currency   Currency ▾

CURRENCY

[CLEAR ALL]   [FIND]

TIME RANGE

📅 From : 01 May, 2021 ▲ | To : 31 May, 2021 ▾

◀   April 2022   ▶

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

GENERATE PDF REPORT

Generate report ▲

Account statement

Balance activity report

Transaction reconciliation report

GENERATE REPORT

USD TRANSACTIONS   Filter ▾   Generate report ⊙ ▾

DATE	STATUS	TYPE	DETAILS	AMOUNT
01/01/1970	Converted	Payout	Pay 10,000.00 HKD to John Walker	100,000.00 USD
01/01/1970	Settled	Conversion	Sell 1,000.00 EUR @1.090626	100,000.00 USD
01/01/1970	Converted	Adjustment	Reason: rebase	100,000.00 USD
01/01/1970	Rejected	Conversion	Sell 1,000.00 EUR @1.090626	-100,000.00 USD
01/01/1970	Rejected	Adjustment	Reason: rebase	-100,000.00 USD
01/01/1970	Canceled	Conversion	Sell 1,000.00 EUR @1.090626	100,000.00 USD
01/01/1970	Converted	Adjustment	Reason: rebase	100,000.00 USD
01/01/1970	Canceled	Conversion	Pay 10,000.00 HKD to John Walker	100,000.00 USD
01/01/1970	Rejected	Adjustment	Reason: rebase	-100,000.00 USD
01/01/1970	Settled	Conversion	Sell 1,000.00 EUR @1.090626	100,000.00 USD

Total 123 items |◀ ◀ 1 / 5 ▶ ▶|

VIEW DETAIL

TRANSACTION DETAIL SCREEN

TRANSACTION DETAILS

Type	Deposit
Created at	2024-06-11 10:35:02
Deposit ID	87657ea5-fabe-4602-92b1-0dc8eccb0d0d
Amount	99.00 EUR
Reference	Test GA Deposit Webhook 2

4. Wallet - Conversion List & Detail

Accessing the Conversion List To view the Conversion list, first click on the arrow next to the Wallet list to reveal the sub-menu. Next, select the `🔲 Conversion   >` menu.

Your default Wallet will automatically display the Conversion List data. To switch to a different Wallet for Conversion information, simply select the desired Wallet.

To refine your search, utilize the Filter tab to narrow down the options:

- Using the Search bar to search the SHORT REFERENCE
- Specify the time range for your Conversion.
- Select a status to limit the data range of the Conversion.
- Choose the From and To Currency to filter your Conversion.

Click on any row of the existing Conversion to access detailed information about it.

FILTER

②

SEARCH BAR

Filter	▾

🔍 Search anything...   **Search**

📅	Created date from	01 Oct, 2024 ▾	Created date to	01 Oct, 2024 ▾

Status | All status | Settled | Awaiting funds |

TRANSACTION TYPE

| Pending settlement | Canceled |

From Currency   Currency   ⌄

CURRENCY

To Currency   Currency   ⌄

CLEAR ALL	FIND

TIME RANGE

📅	Created date from	01 Oct, 2024 ▴	Created date to	01 Oct, 2024 ▾

‹   April 2022   ›

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	**19**	20	21
22	23	24	25	26	27	28
29	30	31				

①

Home > Wallet list > Cole Doyce Company #1 > Conversion

Conversion

| 💼 Cole Doyce Company #1 ▾ | **CLICK TO CHANGE WALLET**   **NEW CONVERSION** |

| | | | | | Filter ▾ | EXPORT |

CREATED DATE	CONVERSION DATE	STATUS	SHORT REFERENCE	RATE	FROM	TO
15/10/2024	15/10/2024	Settled	C240123-ZPQPPFR	7.788295	1,283.98 USD	10,000.00 VND
15/10/2024	15/10/2024	Canceled	C240123-ZPQPPFR	7.788295	1,283.98 AUD	10,000.00 HKD
15/10/2024	15/10/2024	Awaiting funs	C240123-ZPQPPFR	7.788295	1,283.98 USD	10,000.00 VND
15/10/2024	15/10/2024	Pending settl	C240123-ZPQPPFR	7.788295	1,283.98 USD	10,000.00 CAD
15/10/2024	15/10/2024	Settled	C240123-ZPQPPFR	7.788295	1,283.98 EUR	10,000.00 HKD
15/10/2024	15/10/2024	Canceled	C240123-ZPQPPFR	7.788295	1,283.98 AUD	10,000.00 CAD
15/10/2024	15/10/2024	Awaiting funs	C240123-ZPQPPFR	7.788295	1,283.98 EUR	10,000.00 HKD
15/10/2024	15/10/2024	Pending settlement	C240123-ZPQPPFR	7.788295	1,283.98 USD	10,000.00 AUD
15/10/2024	15/10/2024	Awaiting funs	C240123-ZPQPPFR	7.788295	1,283.98 USD	10,000.00 HKD
15/10/2024	15/10/2024	Pending settlement	C240123-ZPQPPFR	7.788295	1,283.98 AUD	10,000.00 HKD

Total 123 items |◁ ◁ 1 / 5 ▷ ▷|

VIEW DETAIL

③

CONVERSION DETAILS

From amount	100.00 EUR
Exchange rate	1 EUR = 26591.26776 VND
To amount	2,659,127 VND
Short reference ID	C240123-ZPQPPFR
Request ID	de9aa446-367d-4790-8ecf-fd544fd57fc6
Conversion ID	34cfa7dc-0542-4db9-b7ad-346473af2e16

CONVERSION DATES

Created at	2024-01-23 14:18 UTC+0700
Settlement cutoff time	2024-01-23 14:18 UTC+0700
Settlement date	2024-01-24
	This is the date your funds are cleared and available to use.

5. Wallet - New Conversion

Step 1: Initiating a New Conversion

1. Click on the [NEW CONVERSION] button at the top of the screen.
2. In the "Create a New Conversion" screen:
   - Enter the amount you want to convert in the "Convert" field (e.g., 1,000.00 USD).
   - Select the currency you want to convert from (e.g., USD).
   - The system will display the equivalent amount in the target currency (e.g., 24,940,000 VND) based on the current exchange rate.
   - Make sure you have sufficient available balance displayed for the transaction.
   - Enter the reason for the conversion (e.g., "Bill payments").
3. Click [CONTINUE] to proceed.

Step 2: Reviewing the Conversion Details

1. On the "Review Conversion" page, verify the following details:
   - The from amount and to amount.
   - The exchange rate and conversion timestamp.
   - The conversion date and the reason provided.
2. Confirm that all details are accurate. If you need to make changes, click "BACK" to return to the previous step.
3. If everything is correct, click [CONFIRM] to proceed with the conversion.

Step 3: Confirmation

1. Once the conversion is complete, you will see a confirmation screen with the following details:
   - A short reference ID for the transaction (e.g., C240123-ZPQPFR).
   - Conversion details, including the from amount, to amount, available balance, exchange rate, and conversion date.
2. Click [DONE] to finish the process or [NEW CONVERSION] if you want to initiate another conversion.

6. Wallet - Request new Global Account

To create a new Global Account, please do the following steps:

Step 1: On the Global Account List, click on the CREATE GLOBAL ACCOUNT button

Step 2: Choose the Account Location to open your Global Account

Step 3: Choose the Currency for the Global Account.

Step 4: Enter your Nickname for the new Global Account, click the Create Global Account button.

Step 5: DNBC will process your order in 24 working hours.

7. Wallet - Global Account List & Detail

To view global account list & detail, please do the following steps:

Step 1: On the Global Account List, click on a Global Account

Step 2: You will then see the Global Account Detail screen

Step 3: If you want to change your Global Account Nickname, choose Manage -> Edit Nickname.

Step 4: Enter the Nickname you want to change

8. Wallet - Close a Global Account

To close a global account, please do the following steps:

Step 1: On the Global Account Detail screen, choose Manage

Step 2: Choose Close Global Account

Step 3: Type CONFIRM to verify your order

Step 4: Your Global Account has been closed successfully

1

Global Account Detail

🏢 Cole Doyce Company #1 ▾

haunguyen `Activated`

🇻🇳 CAD Global Account

Manage ▾

ACCOUNT DETAILS

Account name	demo_dnbc_connected_2
Bank account number	612586308
BSB code	013943
Bank name	Australia and New Zealand Banking Group Limited
Account location	Australia
Account type	Current
Bank address	833 Collins Street
City	Melbourne, Victoria
Postal Code	3000
Account created on	2023-04-13

ACCOUNT CAPABILITIES

✅ Accept funds via:
- Domestic Bank Transfer
- Takes 0-1 day

✅ Payout via
- BECS direct debit

TRANSACTIONS

Filter | Generate report ▾

DATE	STATUS	TYPE	DETAILS	AMOUNT
01/01/1970	Converted	Payout	Pay 10,000.00 HKD to John Walker	100,000.00 USD
01/01/1970	Settled	Conversion	Sell 1,000.00 EUR @1.090626	100,000.00 USD
01/01/1970	Converted	Adjustment	Reason: rebase	100,000.00 USD
01/01/1970	Rejected	Conversion	Sell 1,000.00 EUR @1.090626	-100,000.00 USD
01/01/1970	Rejected	Conversion	Sell 1,000.00 EUR @1.090626	-100,000.00 USD

Total 123 items |◀ ◀ 1 / 5 ▶ ▶|

2

Manage ▾

Edit nickname

Close account

3

Close this Global Account?

This Global Account will no longer receive or pay funds once it is closed. Pending transaction may also be affected. Learn more

Please type CONFIRM in the text box to confirm your closing

|CONFIRM

CANCEL   DELETE

4

✅

All Done

Your Global Account has been closed successfully.

CREATE NEW GLOBAL ACCOUNT

Auto-redirect to Global Account after 5 seconds

GLOBAL WALLET - TRANSFER

1. Wallet - New Transfer (p1)

To create a new transfer, please do the following steps:

Navigate to the [🔲 Transfer from wallet ›] menu, and then select [NEW TRANSFER] button the Transfer screen.

Step 1: Select the individual you wish to transfer to from the list of existing recipients, or opt to create a new recipient.

1. Wallet - New Transfer (p2)

Step 2: Input the amount of money, choose the currency type, select the transfer method, and provide any additional details before clicking **CREATE**

Step 3: Enter the one-time password (OTP) to verify the transfer.

Step 4: Your transfer has been successfully processed.

1

Create New Transfer

1 — 2 — 3
Step 1   Step 2   Step 3

Recipient

Le Nguyen
Singapore • SGD LOCAL - FAST

| Bank | BKCHSGSG Bank of China |
| Account number | 0938090374 |

You pay
1,00.00   🇪🇺 EUR ∨

📅 Transfer on 2024-10-02   Takes **0 - 2 business days** to arrive

📅 1 EUR = 1.439914 SGD   Refreshed at 04:00:27 PM

Transfer method

📅 LOCAL ⓘ
     Domestic bank transfer in the destination country

📅 Transfer fee: 55.30 USD ⓘ

Recipient gets
1,439.91   🇭🇰 HKD ∨

       BACK   CONTINUE

2

Create New Transfer

1 — 2 — 3
Step 1   Step 2   Step 3

Recipient

Le Nguyen
Singapore SGD LOCAL - FAST

| Bank | BKCHSGSG Bank of China |
| Account number | 0938090374 |

You pay
1,00.00   🇪🇺 EUR

📅 Transfer on 2024-05-22   Takes **0 - 2 business days** to arrive

📅 1 EUR = 1.439914 SGD   Refreshed at 04:00:27 PM

Transfer method

📅 LOCAL ⓘ
     Domestic bank transfer in the destination country

📅 Transfer fee: Free

Recipient gets
1,439.91   🇭🇰 HKD

Additional information

Reason
Select a reason   ∨

Reference
Enter reference

Description
Enter description

       BACK   CREATE

3

Create New Transfer

1 — 2 — 3
Step 1   Step 2   Step 3

Your transfer has been created
Transfer ID: P240305-ZWBVFCG   `Processing`

Recipient information

Recipient	Vinh Quang Viet Nam • VND • Local
Bank	ICBVVNVX742 VIETNAM JOINT STOCK COMMERCIAL BANK FOR INDUSTRY AND TRADE
Account number	1021006000
Reference	Test - 123
Purpose of transfer	Bill payment
Transfer date	10/28/2024
You pay	1.00 USD Available balance 100.00 USD
Exchange rate	1 USD = 23,454.00 VND
Transfer fee	-20.20 EUR
Recipient gets	23,454.00 VND

    + NEW TRANSFER   DONE

2. Wallet - Recipient List & Detail

To see all the recipients, navigate to the [💳 Wallet recipient ›] menu. On the Recipient List screen, click on a recipient to view their details, which include bank account information and personal details. You have the option to click the [Edit] button to modify any information or select [Delete] to remove that recipient.

1 · RECIPIENT LIST

Recipients

[🗂 Cole Doyce Company #1 ▾]   [NEW RECIPIENT]

[🔍 Search anything...]   [Search]

RECIPIENT NAME & NICKNAME	TRANSFER METHOD	ACCOUNT DETAILS			
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete
Vinh Quang	Local VND Viet Nam	Account number 1021006000	New transfer	Edit	Delete

Total 123 items |◀ ◀ 1 / 5 ▶ ▶|

DELETE →

2

Delete recipient

Once deleted, the recipient is not recoverable.

[CANCEL]   [DELETE]

VIEW DETAIL

3

← Back

Vinh Quang

BANK ACCOUNT DETAILS		PERSONAL DETAILS	
Bank country / region	Viet Nam	Nickname	Vinh Quang
Account currency	VND	Email address	abc@xyz.com
Transfer method	LOCAL	Address	507B Huynh Tan Phat HCM, Sai Gon, 700000, Viet Nam
Bank	ICBVNVX742 VIETNAM JOINT STOCK COMMERCIAL BANK FOR INDUSTRY AND TRADE		
Account number	0123456789ABC		
Account name	Vinh Quang		

[DELETE]   [EDIT]   [NEW TRANSFER]

EDIT

4 · CREATE/EDIT

Edit Recipient Information

Recipient type

(●) Business   ( ) Individual

Bank country / region

Singapore ⌄

Account currency

🇸🇬 SGD ⌄

Transfer method

FAST ⓘ   Change
International bank transfer
Transfer fee: 35.00 SGD (OUR) or 20.00 SGD (SHA) · Speed: 0 - 3 business days

SWIFT code / BIC

FSDFLKF

Bank name

VIETNAM JOINT STOCK COMMERCIAL BANK FOR INDUSTRY AND TRADE ⌄

IBAN

ICBVVNVX742

Account name

VINH QUANG

Business name Optional

Nickname Optional

Email address Optional

Country or region

Viet Nam ⌄

Address

507B Huynh Tan Phat HCM, Sai Gon, 700000, Viet Nam

City

Viet Nam

Postal code

518001

[BACK]   [UPDATE]

3. Wallet - New Recipient

To add a New Recipient, navigate to the [⊞ Wallet recipient ›] menu. Select the [NEW RECIPIENT] button. On the following screen, specify the Recipient type (Business or Individual), Bank country/region, Account currency, and any other necessary fields. Once you have completed the form, click [CREATE] . Your newly created recipient will then appear in the recipient list window.

(1)

Recipient type

☑ Business   ◯ Individual

Bank country / region

Albania ⌄

The recipient's bank country/ region

Account currency

🇨🇦 CAD ⌄

The recipient's bank account currency

Transfer method

SWIFT ⓘ
International bank transfer
Transfer fee: 35.00 SGD (OUR) or 20.00 SGD (SHA) · Speed: **0 - 3 business days**

SWIFT code / BIC

(2)

Bank name

IBAN

Account name

Enter the account holder's full name as registered with the bank

Business name Optional

Nickname Optional

For your reference only. Nicknames are only visible to you and will not be sent to the recipient.

(3)

Email address Optional

Country or region

Albania ⌄

Address

Recipient's address (Should not be a PO or GPO box address)

City

Postal code

E.g., 5300

PREPAID CARD

1. Request New Card

Fill in all the required information:
- Choose a Card type (Plastic, Virtual)
- Ordering account details
- Card holder's information
- Card Holder's Address
- Upload address proof & identification proof documents.

Click [CONFIRM] to review your information, and enter your DNBCnet password to verify. A success screen will appear, confirming your card order.

---

① ORDERING CLIENT DETAILS

Select client	826489 - Cor Dulce
Funding account	EUR-100-206518-1 - Cor Dulce
	Current balance	20,155.28 EUR
	Available balance	15,058.20 EUR
Funding Amount	0.00	EUR

---

③ UPLOAD ADDRESS PROVE DOCUMENTS

Attach files   [Choose file]   5 files

You can upload to 5 files with maximum size 5 MB each. The type of files should be pdf, jpg, gif or png.

Files uploaded
1. eBancoTransferringApp_20201010_285105.gif
2. eBancoTransferringApp_20201010_285105.jpg
3. eBancoTransferringApp_20201010_285105.png
4. eBancoTransferringApp_20201010_285105.pdf
5. eBancoTransferringApp-dmo_285105.png

---

② CARD HOLDER

Card type	Please select...
Full name	First name Last name
OTP phone	🇬🇧 ▾ 0740909979984
Passphrase	Enter your passphrase carefully
	Requirements for a passphrase: from 4 to 20 characters, only Latin letters, numbers and spaces.
Confirm passphrase	Enter your passphrase again
Email	cor.dulce586@gmail.com
Reward no (Optional)	Reward No
Politically exposed person (Optional)	No

---

④ CURRENT ADDRESS

Country	Please select...
Street	Street
City	City
Zip code	70000
Months residence	How long have you been here?

2. Card List & Card Detail

The Prepaid Card List feature in the DNBCnet app allows users to easily view and manage their prepaid cards. Whether it's a plastic or virtual card, users can quickly check their card status (e.g., activated, blocked) and available balance in real-time. The intuitive interface ensures seamless navigation, with a dynamic top navigation bar that adapts as you scroll through your card details.

Step 1: In the main menu, choose Card list, The available cards will be listed (Plastic and Virtual) with the card status (activated, inactive, blocked...).

Step 2: Choose a Card to view the Card detail screen , and option.

1

DIGITAL

Inactive

5338 15xx xxxx 3012

Card holder
Thomas Lee Anthony

Expires
01/22

Current balance — — EUR
Available balance — — EUR

PHYSICAL

Activated

5338 15xx **CARD LIST** 505

Card holder
Cor Dulce

Expires
05/25

Current balance 83,301.51 EUR
Available balance 51,789.10 EUR

CLICK TO VIEW DETAIL

DIGITAL

Blocked

5338 15xx xxxx 3012

Card holder
Thomas Lee Anthony

Expires
01/22

Current balance 83,301.51 EUR
Available balance 51,789.10 EUR

PHYSICAL

Permanently blocked

5338 15xx xxxx 1505

Card holder
Cor Dulce

Expires
05/25

Current balance 83,301.51 EUR
Available balance 51,789.10 EUR

2

CARD DETAIL

HYPERTECH CO., LTD

EUR-100-206518-1 ∨

Export PDF

DIGITAL

Activated

5338 15xx xxxx 3012

Card holder
Thomas Lee Anthony

Expires
01/22

Last transaction date: 15 May, 2021

Current Balance
0.00 EUR

Available Balance
28,915.09 EUR

Forgot card number and CVV?

Block card | Top up | Withdraw | E-Statements | Manage card PIN

3

EUR-100-206518-1 ∨

Export PDF

From : 01 May, 2021 ▾ To : 31 May, 2021 ▾ Submit

All | Credit | Debit

Opening Balance
0.00 EUR

Closing Balance
28,915.09 EUR

Travel bill payments
15 May, 2021
- 2,000.05 EUR
Saved ▸

Travel bill payments
15 May, 2021
- 2,000.05 EUR
Need update ▸

Travel bill payments
15 May, 2021
- 2,000.05 EUR
Saved ▸

Travel bill payments
15 May, 2021
- 2,000.05 EUR
Saved ▸

Travel bill payments
15 May, 2021
- 2,000.05 EUR
Saved ▸

Travel bill payments
15 May, 2021
- 2,000.05 EUR
Saved ▸

1 2 3

3. Active Card

Step 1: In the main menu, choose Card list

Step 2: Choose an Inactive Card to view the Card detail screen

Step 3: Choose Active Card to Activate the Card

Step 4: Enter the CVV. You'll receive a confirmation email including a 4 PIN digits for purchases in-stores and cash withdrawals.
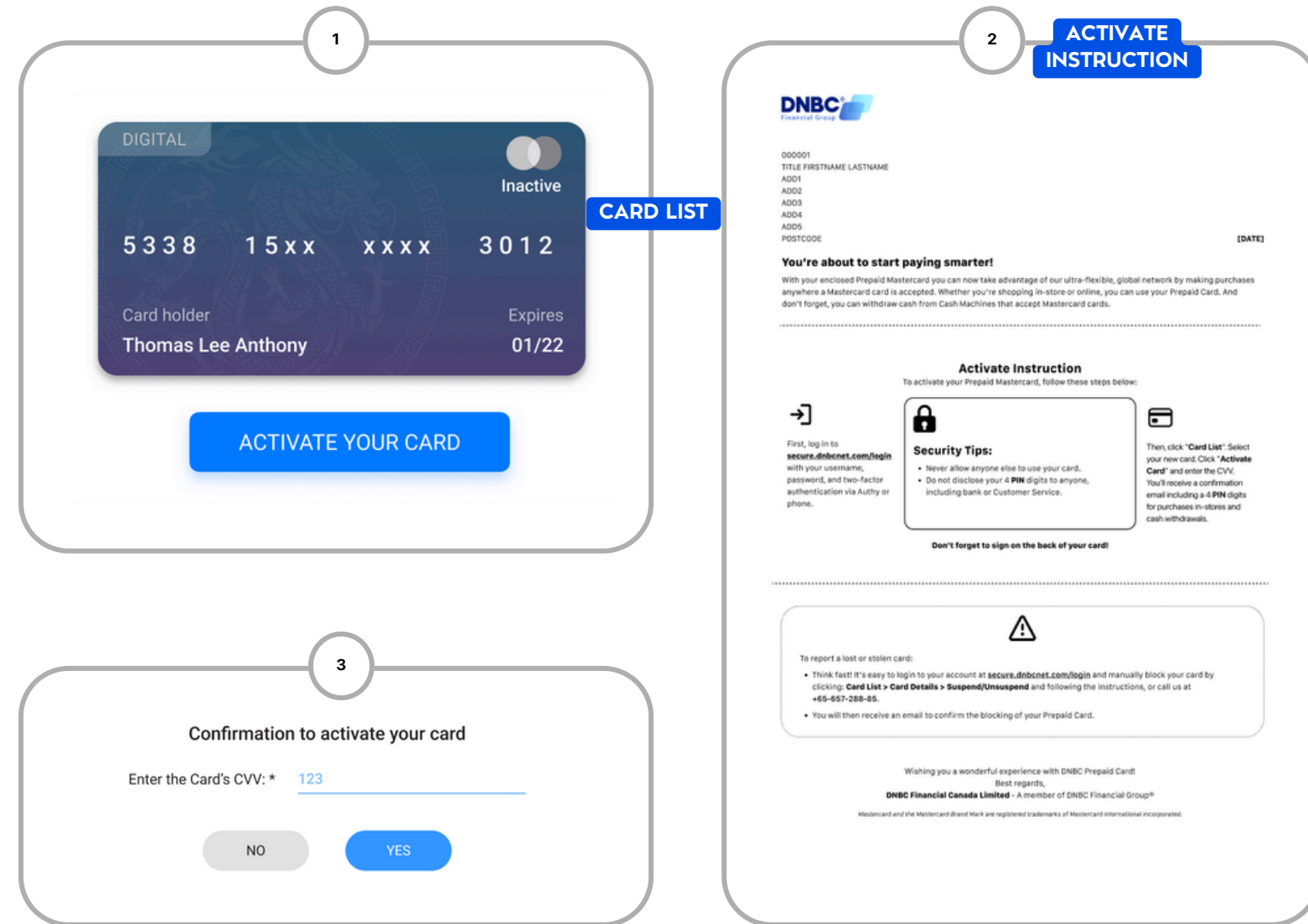
4. TOP UP CARD

Step 1: Select the card you wish to top up, choose the account from which the funds will be taken, and enter the desired top-up amount. Lastly, select your preferred OTP method.

Step 2: Confirm the details and input the OTP code sent to you via email or SMS.

Step 3: Your order will be processed, and your card will be topped up within 24 working hours.
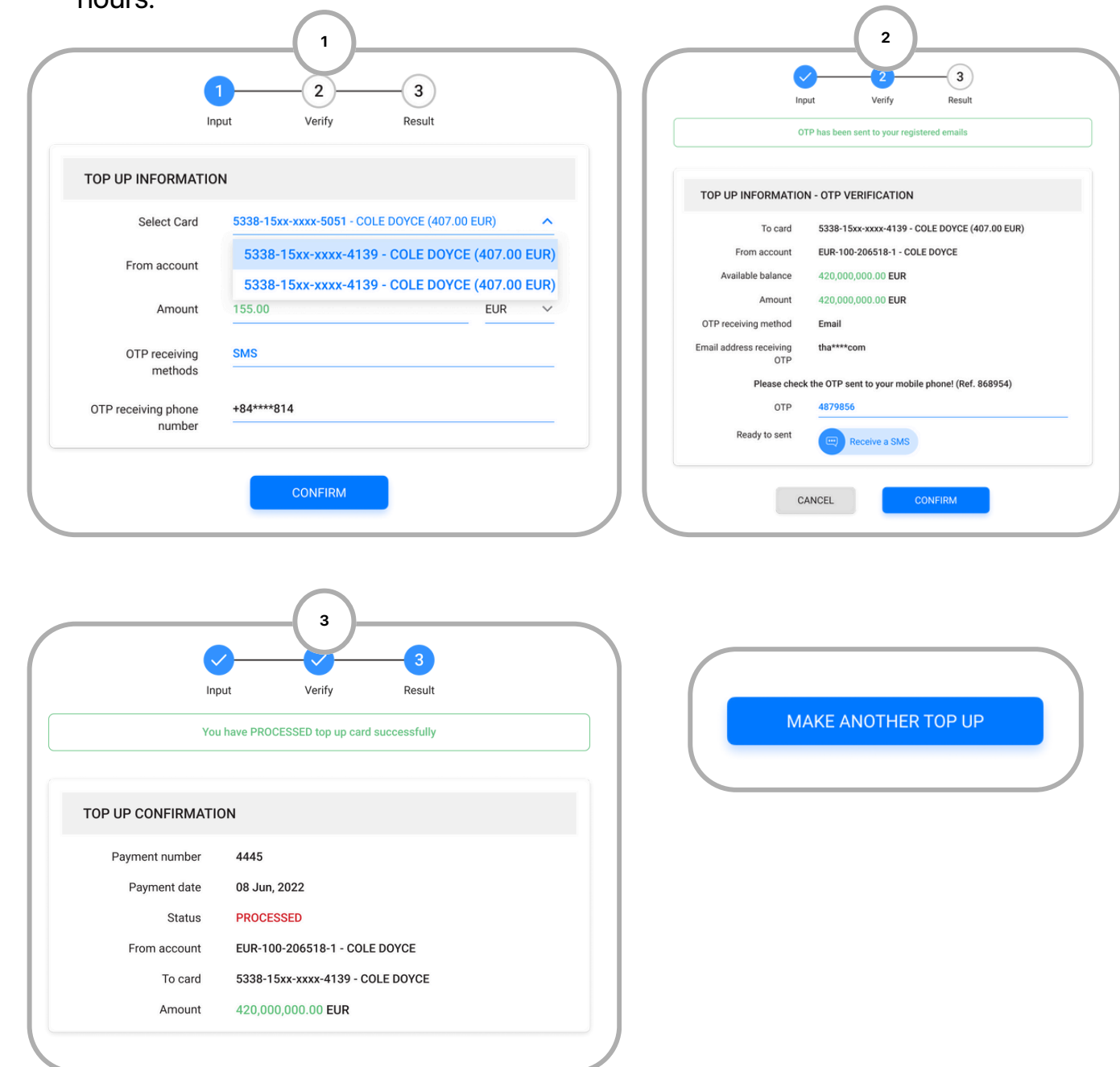
4. Card Order History/Card Order Detail

Step 1: To track your card order history, choose ⊟ Card order history › menu
Step 2: In the Card order list, choose one order to view the Order detail

1 — CARD ORDER HISTORY

REQUEST ID	CARD TYPE	HOLDER'S NAME	AMOUNT FUNDING	ACCOUNT FUNDING	DATE REQUEST	STATUS
#1140740	Virtual - DNBC Prepaid Card (EUR)	BOB NGUYEN	300.00 CAD	CAD-124-101-00017-1 Bob Nguyen	2024-11-13	Pending
#1140712	Virtual - DNBC Prepaid Card (EUR)	BOB NGUYEN	250.00 EUR	CAD-124-101-00017-1 Bob Nguyen	2024-10-22	Pending
#1140707	Plastic - DNBC Prepaid Card (EUR)	BOB NGUYEN	350.00 CAD	CAD-124-101-00017-1 Bob Nguyen	2024-10-15	Review
#1140611	Virtual - DNBC Prepaid Card (GBP)	BOB NGUYEN	200.00 GBP	CAD-124-101-00017-1 Bob Nguyen	2024-08-20	Review
#1140610	Plastic - DNBC Prepaid Card (EUR)	BOB NGUYEN	350.00 CAD	CAD-124-101-00017-1 Bob Nguyen	2024-08-20	Processed
#1140609	Plastic - DNBC Prepaid Card (USD)	BOB NGUYEN	300.00 CAD	CAD-124-101-00017-1 Bob Nguyen	2024-08-20	Processed
#1130273	Plastic - DNBC Prepaid Card (EUR)	KIM TRANG	200.00 EUR	EUR-978-100-00028-1 Sample LTD	2023-10-22	Processed
#1130270	Plastic - DNBC Prepaid Card (EUR)	VINH QUANG	222.00 EUR	EUR-978-100-00028-1 Sample LTD	2023-10-19	Processed
#1130267	Plastic - DNBC Prepaid Card (EUR)	VINH QUANG	250.00 EUR	EUR-978-100-00028-1 Sample LTD	2023-10-18	Processed
#1130261	Plastic - DNBC Prepaid Card (EUR)	VINH QUANG	200.00 EUR	EUR-978-100-00028-1 Sample LTD	2023-10-06	Processed

VIEW DETAIL

2 — CARD ORDER DETAIL

REQUEST INFORMATION

Request id	#820700
Client	Ben Ng
Status	Pending
Time create	20 May, 2022
Account	EUR-100-826542-1-Ben Ng

FIRST FUNDING INFORMATION

Payment number	4389
Value date	20 May, 2022
Amount	420,000,000.00 EUR
Payment date	20 May, 2022

5. Suspend/Unsuspend Card

Step 1: Go to Card -> Card Detail -> Suspend/Unsuspend card
Step 2: Type the reason you want to Suspend/Unsuspend you card
Step 3: Type the DNBC password to confirm the order.
Step 4: A success message will appear once the order is processed.

CARD DETAIL

HYPERTECH CO., LTD

EUR-100-206518-1 ∨   Export PDF

DIGITAL

5338 15xx xxxx 3012

Card holder   Expires
Thomas Lee Anthony   01/22

Activated

Last transaction date: 15 May, 2021

Current Balance   Available Balance
0.00 EUR   28,915.09 EUR

Forgot card number and CVV?

Suspend/   Top up   Withdraw   E-Statements   Manage
Unsuspend card   card PIN

1

Unsuspend card

Card number	5338-30xx-xxxx-5051 - Cor Dulce
Valid to	15 May, 2021
Status	Suspended
Brand	MasterCard (Virtual card)
Reason	Please enter your reasons to Unsuspend

UNSUSPEND

2

Suspend card

Card number	5338-30xx-xxxx-5051 - Cor Dulce
Valid to	15 May, 2021
Status	Normal
Brand	MasterCard (Virtual card)
Reason	Please enter your reasons to Unsuspend

SUSPEND

6. Card E-Statement

Step 1: Go to Card -> Card Detail -> E-statement
Step 2: Choose the desired time frame (e.g., 1 month or multiple months).
Step 3: Click the Export PDF button to save the E-Statement to your device.

CARD DETAIL

HYPERTECH CO., LTD

EUR-100-206518-1 ⌄   📄 Export PDF

DIGITAL

Activated

5338 15xx xxxx 3012

Card holder   Expires
Thomas Lee Anthony   01/22

Last transaction date: 15 May, 2021

Current Balance   Available Balance
0.00 **EUR**   28,915.09 **EUR**

Forgot card number and CVV?

Suspend/   Top up   Withdraw   E-Statements   Retrieve card
Unsuspend card   PIN

1 MONTH

1 MONTH

COLE DOYCE

5338-15xx-xxxx-4139 - COLE DOYCE ⌃

5338-15xx-xxxx-4139 - COLE DOYCE
5338-15xx-xxxx-4240 - COLE DOYCE

Many Months

MONTH   YEAR
📅 September ⌄   /   2021 ⌄

You can obtain E-Statements for a maximum period of 3 months.

EXPORT PDF

Transferring statements are prepared in a monthly manner. Downloaded files will be opened in PDF format.

2 **MANY MONTHS**

COLE DOYCE

5338-15xx-xxxx-4139 - COLE DOYCE ⌄

1 Month   Many Months

FROM   TO
📅 05/2023 ⌄   —   05/2024 ⌄

You can obtain E-Statements for a maximum period of 2 years.

EXPORT PDF

Banking statements are prepared in a monthly manner. Downloaded files will be opened in PDF format.

7. Retrieve PIN

Step 1: Select a current account to retrieve the PIN fee. Choose the card for which you want the PIN, then click Confirm.

Step 2: Verify the details provided.

Step 3: Enter your account password for verification.

Step 4: Your order will be processed and completed within 24 working hours.

CARD DETAIL

HYPERTECH CO., LTD

EUR-100-206518-1

Export PDF

DIGITAL

Activated

5338 15xx xxxx 3012

Card holder
Thomas Lee Anthony

Expires
01/22

Last transaction date: 15 May, 2021

Current Balance	Available Balance
0.00 EUR	28,915.09 EUR

Forgot card number and CVV?

Suspend/Unsuspend card

Top up

Withdraw

E-Statements

Retrieve card PIN

1

Input — Review — Verify — Result

RETRIEVE PIN INFORMATION

Current Account [?] CAD-124-100-00046-1 - Thi Thanh Thuy Le (6,615.02 CAD)

Current balance 9,334.18 CAD
Available balance 6,615.02 CAD

Select Card [?] ************2644 - Thi Thanh Thuy Le (250.00 EUR)

Retrieve PIN Fee [?] 14.99 CAD (14.99 CAD)

CONFIRM

2

Input — Review — Verify — Result

RETRIEVE PIN INFORMATION

Current Account CAD-124-100-00046-1 - Thi Thanh Thuy Le
Card Information ************2644 - Thi Thanh Thuy Le (EUR)
Retrieve PIN Fee 14.99 CAD (14.99 CAD)

3

Input — Review — Verify — Result

Type your account's password

Type your password here

Cancel   Submit

4

Input — Review — Verify — Result

Congratulations! Your request for PIN retrieval has been successfully! Please checking your mail for get the PIN.

RETRIEVE PIN INFORMATION

Current Account CAD-124-100-00046-1 - Thi Thanh Thuy Le
Card Information ************2644 - Thi Thanh Thuy Le (EUR)
Retrieve PIN Fee 14.99 CAD (14.99 CAD)
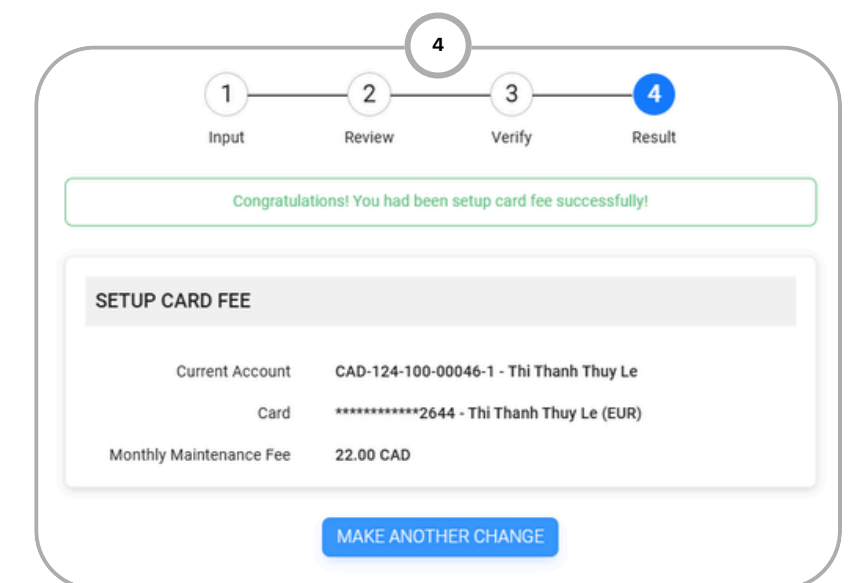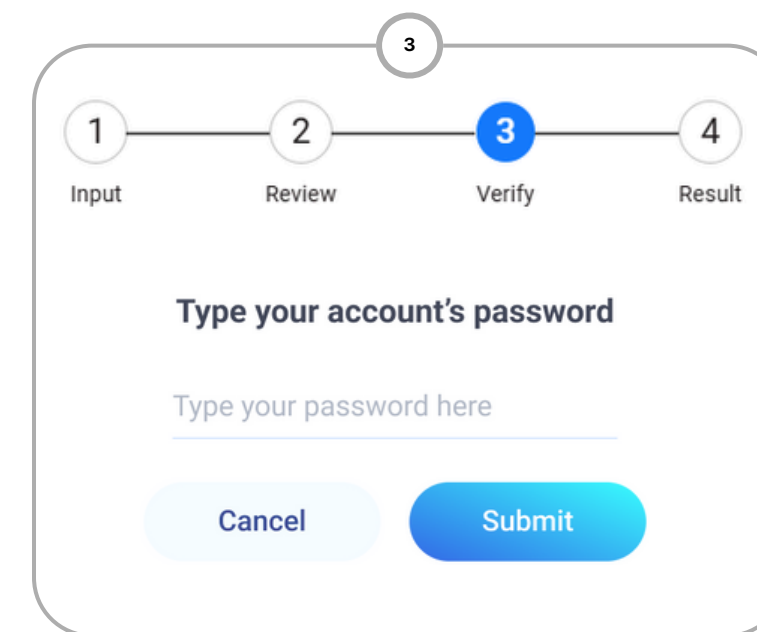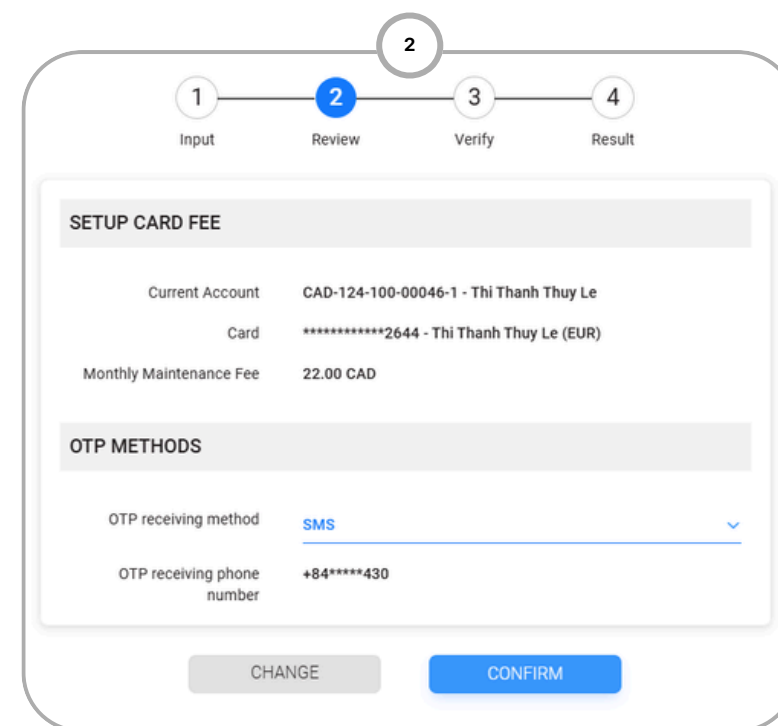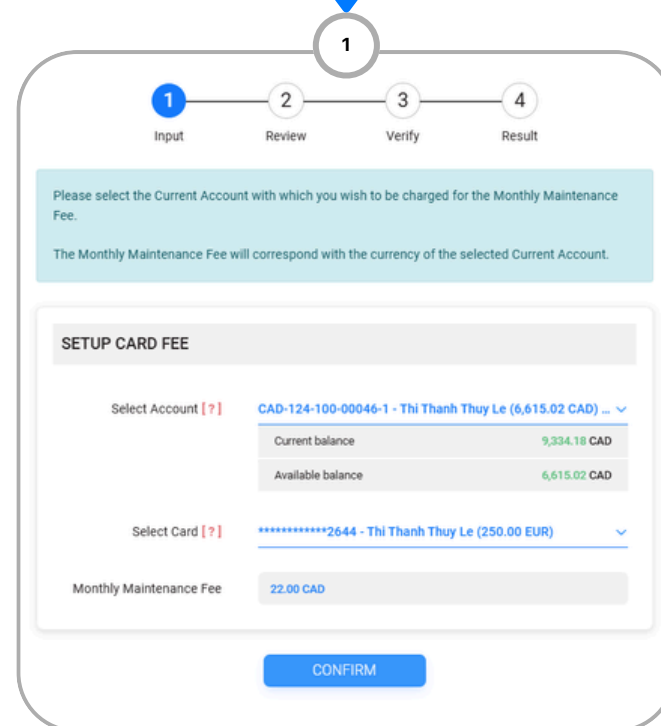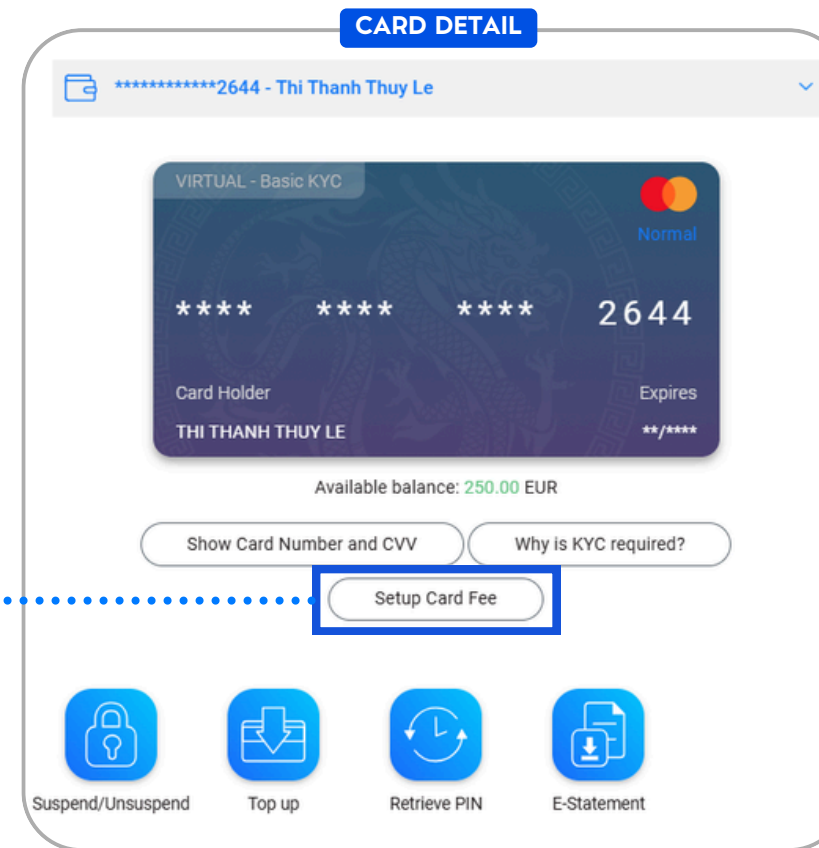
MAKE ANOTHER REQUEST

8. Setup Card Fee

Step 1: Select a current account to pay for card fee. Choose the card for which you want to setup the fee, then click Confirm.
Step 2: Verify the details provided.
Step 3: Enter your account password for verification.
Step 4: Your order will be processed and completed within 24 working hours.

CARD DETAIL

************2644 - Thi Thanh Thuy Le

VIRTUAL - Basic KYC
Normal

****   ****   ****   2644

Card Holder   Expires
THI THANH THUY LE   **/****

Available balance: 250.00 EUR

Show Card Number and CVV   Why is KYC required?

Setup Card Fee

Suspend/Unsuspend   Top up   Retrieve PIN   E-Statement

1

1 Input   2 Review   3 Verify   4 Result

Please select the Current Account with which you wish to be charged for the Monthly Maintenance Fee.

The Monthly Maintenance Fee will correspond with the currency of the selected Current Account.

SETUP CARD FEE

Select Account [?]   CAD-124-100-00046-1 - Thi Thanh Thuy Le (6,615.02 CAD) ...

| Current balance | 9,334.18 CAD |
| Available balance | 6,615.02 CAD |

Select Card [?]   ************2644 - Thi Thanh Thuy Le (250.00 EUR)

Monthly Maintenance Fee   22.00 CAD

CONFIRM

2

1 Input   2 Review   3 Verify   4 Result

SETUP CARD FEE

Current Account   CAD-124-100-00046-1 - Thi Thanh Thuy Le

Card   ************2644 - Thi Thanh Thuy Le (EUR)

Monthly Maintenance Fee   22.00 CAD

OTP METHODS

OTP receiving method   SMS

OTP receiving phone number   +84*****430

CHANGE   CONFIRM

3

1 Input   2 Review   3 Verify   4 Result

Type your account's password

Type your password here

Cancel   Submit

4

1 Input   2 Review   3 Verify   4 Result

Congratulations! You had been setup card fee successfully!

SETUP CARD FEE

Current Account   CAD-124-100-00046-1 - Thi Thanh Thuy Le

Card   ************2644 - Thi Thanh Thuy Le (EUR)

Monthly Maintenance Fee   22.00 CAD

MAKE ANOTHER CHANGE

SETTING

1. Personal Information

This is where you check and **EDIT** all your personal information. You can also request for changing your OTP receiving method and phone number here.

Step 1: Click the icon ✎ near the avatar to check or **EDIT** your personal information.

Step 2: Fill in the information that you want to change.

Step 3: click the **SUBMIT** button save the information.

WELCOME
Cor Dulce

Last login: 15 May, 2024 - 12:30:38

CONTACT INFORMATION

Full name	Cor Dulce
Email address	cor.dulce586@gmail.com
OTP-Receiving Phone Number	🇬🇧 ▼ 07400 909979984

POSTAL ADDRESS

PO box or street	Lvovo str. 25, Mažoji bure, LT-09320, Vilnius, Lithuania
Postal / Zip code	15528
Town / City	Vilnius
Country / State	Choose country ⌄ State

SUBMIT

2. External Account

The External Account serves as the primary account for transferring funds into your DNBC Account. Additionally, when you decide to close your DNBC account, any remaining balance will be returned to this account. Please contact our Customer Support if you want to change your External Account.
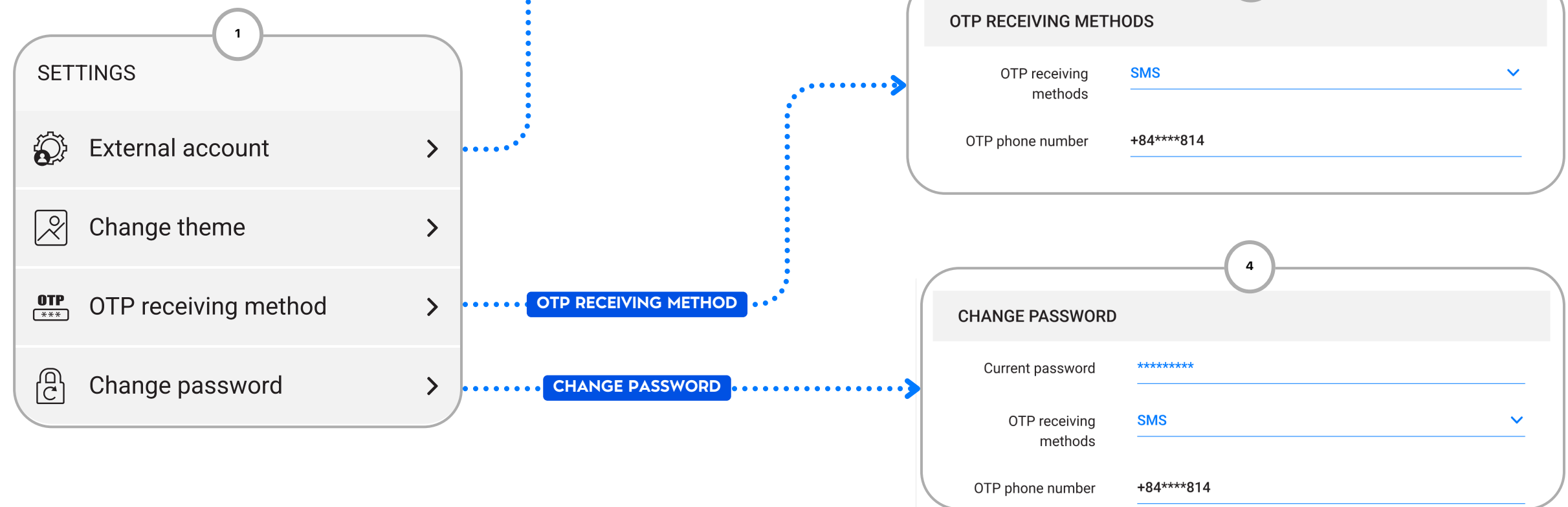
3. OTP Receiving Method

Modify the OTP Receiving Method (Email or SMS) for money transfers or card top-ups. For security purposes, every transaction will necessitate OTP verification before it can be processed.

4. Change Password

Step 1: Choose "Change password" on the Settings menu.
Step 2: Input your current password and Tap "Send request"
Step 3: Enter the OTP sent to your mobile phone. Then your request will be sent to us, we will send you password changing confirmation and then you can log in again to change your password.

EXTERNAL ACCOUNT

EXTERNAL ACCOUNT		2
Client	00028 - Sample LTD	⌄
	Statement name	SAMPLE LTD
Account name		
Account number		
With Bank		
Branch (Optional)		
Bank address		

SETTINGS ①

⚙ External account	>
🖼 Change theme	>
OTP receiving method	>
🔒 Change password	>

OTP RECEIVING METHOD

OTP RECEIVING METHODS		3
OTP receiving methods	SMS	⌄
OTP phone number	+84****814	

CHANGE PASSWORD

CHANGE PASSWORD		4
Current password	*********	
OTP receiving methods	SMS	⌄
OTP phone number	+84****814	

DNBC

Financial Group

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in Your **Partner**
Digital Journey

DNBC Financial Group

Email: customersupport@dnbcgroup.com

Hotline: +1 604 227 7007

Website: dnbcgroup.com